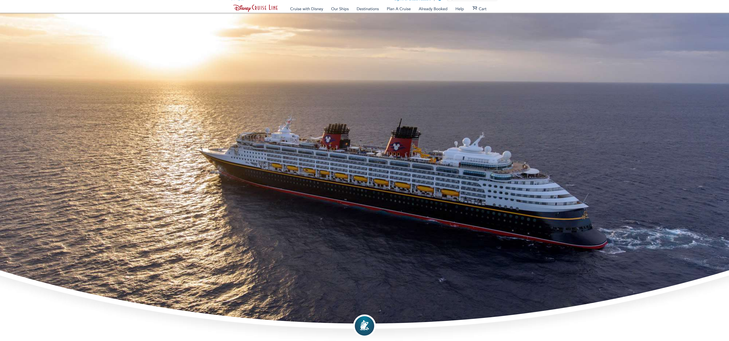
Important Information

Some images and content on this website may not represent the latest operational guidelines or health and safety measures that will be in place during future sailings. Health and safety measures, ports of call and offerings may change at any time without notice. Certain onboard venues, experiences and other offerings will be modified or unavailable, will have limited capacity and will be subject to limited availability, advance reservations or even closers.

COVID-19 Warning

An inherent risk of exposure to COVID-19 exists in any public place where people are present. **View Important details.**



Embarkation Day: Know Before You Go

Discover what you'll need to do when you arrive at the cruise terminal—as you make your way onto the ship.

Last Updated: **May 17, 2022**

Port Arrival

Here's what you need to know as you arrive at the cruise terminal.

Arrive On Time

To reduce the time needed to board the ship, Guests should complete their Online Check-In and select a port arrival time at home.

Please note: All Guests—including Platinum Members—are required to select a port arrival time before making their way to the cruise terminal. Please be aware that Guests will not be permitted at the terminal or in parking areas before their scheduled arrival time. Guests who arrive early will be asked to return at their scheduled arrival time, and Guests arriving after their scheduled time may be delayed and asked to wait behind those arriving at their scheduled time.

For the health and well-being of everyone, Guests are not permitted at the terminal or in parking areas before their scheduled port arrival time and will be turned away if arriving early.

QR Code and Proof of Vaccination

Please be prepared to present proof of vaccination and the Disney Cruise Line QR code found on your Port Arrival Form when you reach the terminal. Guests should expect to show this code multiple times throughout the embarkation process. Proof of vaccination should document:

- Full name, matching the name on your Disney Cruise Line reservation
- Date of birth
- Name of first vaccine and the date of your first dose
- Name of second vaccine and the date of your second dose

If your information is listed in multiple documents, please bring them all with you to the port.

Embarkation COVID-19 Testing

All Guests, regardless of age and vaccination status, are required to take a COVID-19 test administered by Inspire Diagnostics at the terminal before boarding. This will be the second of 2 tests required for Guests ages 4 and under. Guests with positive COVID-19 test results are required to undergo a second confirmatory test. Guests with confirmed positive test results—as well as those sharing the same stateroom and other close contacts—will be denied boarding. Learn about testing requirements for sailings departing European ports.

Embarkation testing for Guests who are not vaccine-eligible because of age (4 and under) will continue to be paid for by Disney Cruise Line. Embarkation testing for fully vaccinated Guests will be paid for by Disney Cruise Line up through June 6, 2022.

For sailings departing US and Canadian ports **on or after June 7, 2022**, fully vaccinated Guests who upload their pre-trip test results to the Safe Passage website by midnight prior to embarkation day will be exempt from embarkation testing. All other fully vaccinated Guests must be tested at the terminal before boarding and will be charged for the cost of the test. The cost of embarkation tests for fully vaccinated Guests will be $74.00 (USD) plus tax for the initial antigen test, and, if needed, $125.00 (USD) plus tax for a confirmatory PCR test, charged at the time of service. For Canada sailings, the cost of embarkation tests for fully vaccinated Guests will be $95.00 (CAD) plus GST for the initial antigen test, and, if needed, $150.00 (CAD) plus GST for a confirmatory PCR test, charged at the time of service. Completing pre-trip testing prior to embarkation day enhances the efficiency of boarding the ship and confirms you are negative for COVID-19 prior to traveling to the terminal.

Testing Locations at Each Port

- Cape Canaveral: Testing is conducted at the parking garage. Guests who drove to the terminal will stay inside their cars until their testing is completed and they are cleared to park their car and board the ship. A testing site at the garage is available for Guests who have been dropped off at the terminal.
- Miami: Testing is conducted inside the terminal.
- Vancouver: After arriving at the Canada Place Cruise Terminal and dropping off your luggage, Disney Cruise Line staff will direct you to the testing location at the Fairmont Waterfront Hotel, Waterfront Ballroom. This is a 5-to-10-minute walk. Assistance will be available for Guests with limited mobility. Once you complete the COVID-19 test and receive your results, you will be directed back to the cruise terminal to embark the ship.

The COVID-19 test is a self-swab test. A parent or guardian should assist children who cannot perform this function on their own. Professionals will be on hand to help guide you through the process.

Test results typically take approximately 30 minutes to complete but could take longer. We recommend that you plan accordingly and consider bringing snacks, water or activities to make your wait more comfortable. A Cast Member will provide you with a telephone number to call should you have any questions while awaiting test results.

When test results are available, you will be notified by email. Next, log in to the Safe Passage website to determine whether your party is clear to embark. Once cleared, Guests should make their way to the cruise terminal. Guests receiving positive COVID-19 test results, including all members in their travel party, will not be permitted to board the ship.

Inside the Cruise Terminal

Here's what you need to know as you make your way into the cruise terminal.

Luggage

We strongly recommend all bags and luggage be checked in. Guests 21 years of age and older are allowed to bring a maximum of 2 bottles of wine or one 6-pack of beer in their carry-on luggage. Additional alcohol beyond this limit or discovered in checked luggage will be discarded. Bringing liquor and spirits (including powdered alcohol) on board is prohibited.

Embarkation Day Health Questionnaire

All Guests are required to complete a health questionnaire prior to arriving at the terminal. The form can be found on the Disney Cruise Line Navigator App on Embarkation Day. In addition, an email will be sent out to all Guests with a link where Guests can fill out the questionnaire. A secondary screening by a health care professional may be required based on the answers provided in the health questionnaire.

Special Needs

Are you a Guest with special needs? Please contact us at SpecialServices@disneycruise.com at least 30 days prior to your sail date for more information.

Read Our Privacy Policy.

Learn more about our enhanced health and safety measures.

Getting on the Ship

Here's what you need to know as you board the ship for the very first time.

Stateroom and Mandatory Emergency Drill

Your stateroom will be ready at 3:00 PM. Before heading there, you will need to take part in our Mandatory Emergency Drill. Using the Disney Cruise Line Navigator App, everyone assigned to your stateroom must go to their assigned Assembly Station and check in before setting sail. In addition, a Safety Information video will be broadcast on monitors throughout the ship, on stateroom televisions and will also be available to view via the Disney Cruise Line Navigator app.

Activities

View the Disney Cruise Line Navigator app for a list of offerings available to you and your family on board the ship.

Dining

Feeling hungry before dinner? Check the Disney Cruise Line Navigator app after boarding to see the lunchtime selections available. Quick and casual-dining offerings will also be available at the ship's many outdoor eateries on the upper decks. Additional offerings for breakfast, lunch and snacks can be found on the Disney Cruise Line Navigator app.

Departure Time

To support enhanced shipboard cleaning, the ship's scheduled departure time may be as late as 7:00 PM.

Discover the magic that awaits you and your family on board the ship.

Your Guide to Updated Experiences

Know Before You Go
Read about our enhanced health and safety measures, and discover the top things you'll need to know for your cruise.

Pre-Cruise Checklist
View and keep track of everything you'll need to do in order to set sail.

Before Leaving Home
Check out what you'll need to do prior to making your way to the cruise terminal.

Embarkation Day
Learn what you can expect at the cruise terminal, before you board the ship.

On the Ship
Discover the latest information regarding dining, entertainment, recreation and more.

Ports of Call
Find out about Port Adventures and what you can expect when exploring cruise destinations.

Debarkation Day
View valuable information about your final cruise day as you leave the ship.

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