

# TENDERING INFORMATION FOR CATALINA ISLAND, UNITED STATES

When arriving in Catalina Island, US tomorrow, we will be utilizing small boats to transport you to the island/shore. This is called a Tender Service, using Tender Boats. This service is provided by a local company in Catalina Island. In order to make sure every Guest is transported safely, we suggest that you follow the Safety Guidelines below.

## **SAFETY INSTRUCTIONS:**

- 1. Maintain Physical Distancing at all times.
- 2. Do not crowd in gangway areas.
- 3. Have your hands free to use the railings.
- 4. Wear comfortable, safe shoes since areas might be slippery.
- 5. Wait for a signal from the Crew Member in charge to board or disembark.
- 6. Follow instructions of the Crew Members.
- 7. Use any hand rails and do not jump or run while boarding.
- 8. Sit down while in the tender boat at all times. Do not stand up as the tender boat approaches the pier or the ship. Remain seated in your seat row until you can step directly to the boarding point without standing in line. Keep in mind that there may be sudden movements while the tender boat is along side the ship, due to the motion of the seas.
- 9. No smoking in the tender boat or in line.
- 10. Notify a Crew Member if you experience any problems or feel uncomfortable.

We wish you a safe and enjoyable day on Catalina Island, United States.

# **ALL GUESTS**

You will need your 'Key to the World' card and Photo ID (Guests 18 years and older) ready as you debark the ship. Please follow the tendering process below that pertains to you. Tenders will run continuously throughout the day from the Disney Wonder to the pier and back until Last Tender at 4:30 pm.

### FOR GUESTS WITHOUT PORT ADVENTURES:

You must be fully vaccinated in order to proceed ashore independently.

Tendering will begin at approximately 8:30 am via a Queue Number process in the Animator's Palate, Deck 4, Aft.

We ask that you have breakfast, and collect all members of your party before proceeding to the Animator's Palate, at which point, you will remain in the venue until the next available tender boat is ready for boarding.

Queue process will run until approximately 11:00 am or when open tenders are announced, allowing you to proceed directly to a gangway on Deck 1 without a number.

# FOR GUESTS GOING ON PORT ADVENTURES:

Please check your Port Adventures Reservation in the DCL Navigator App on your personal devices and proceed accordingly.

Towels will be provided in the meeting locations for all water-based excursions. For those Guests not on shore excursions, towels are available by the Deck 9 pool areas. We kindly ask you to return all towels back to the ship after your tour. All excursions will return to the Catalina Island pier, where tender service will run continuously back to the Disney Wonder until 4:30 pm.

THE LAST TENDER BACK TO THE DISNEY WONDER WILL LEAVE THE PIER AT 4:30 PM. WE ENCOURAGE GUESTS TO RETURN EARLIER TO AVOID LONG TENDER TIMES.