Important Information
Some images and some of the website may not represent the latest operational guidelines or conditions at the Disney Cruise Line ships and Castaway Cay. Please check the Disney Cruise Line website prior to visit and offerings may change at any time without notice. Certain amenities and experiences, and other offerings will be modified or unavailable, will have limited capacity and will be subject to additional terms and conditions.

COVID-19 Warning
As a Disney Cruise Line Guest, I understand that I may be at a greater risk of exposure to COVID-19 while on any public place where people are present. View Important details.

On the Ship: Know Before You Go

Discover all the magic that awaits you on board and how sailing with us is a dream come true for the entire family.

Last Updated: **April 1, 2022**

Disney Cruise Line's legacy and philosophy of integrity, care and community guide us as we welcome Guests back. While we are doing some things differently, special Disney magic continues to await Guests aboard our ships.

Health & Safety Measures

Following guidance from the U.S. with Centers for Disease Control and Prevention and other health experts, we're reducing Guest capacity aboard our ships, while incorporating additional health and safety-related measures, including:

Enhanced Cleaning
Building on our existing cleaning protocols, extra attention will be given to high-touch surfaces such as handrails, doorknobs, elevator buttons, tabletops, dining rooms and inside staterooms and other common spaces.

Hand Sanitizers
Additional hand sanitizing stations have been placed throughout the ship.

Face Coverings
Face coverings are not required for Guests outdoors while on board ships, or while participating in excursions at Castaway Cay or Disney Cruise Line. Face coverings are optional in most indoor locations throughout the ship. Guests under 3 years of age who are currently ineligible to be vaccinated will be required to wear face coverings in Youth Activity spaces and in the Bibbidi Bobbidi Boutique, and, while onboard ships, in the Disney Character Photos location and when in a face covering in all other indoor locations. Face coverings are required on motorcoach transportation and in the Disney Cruise Line Terminal, as well as in accordance with ports of call based on local government requirements.

Learn more about our enhanced health and safety measures.

Disney Cruise Line Navigation App

Find things fast. If you haven't done so already, you'll need to download the latest version of our app on your mobile device, with location services and notifications enabled, to take advantage of all the new program enhancements and updates available to you on your Disney cruise, including:

Live Chat
Our Guest Services people will be using live chat feature that lets you communicate directly with a Cast Member representative. Know from our Guest Services and Port Adventures and Dining teams—via the app.

Details You Need
Dining times, schedules, venue descriptions and locations, and more using the app.

Exploring the Ship
Use the app to find what you're looking for with deck plans that show the restaurants, shops and more near you.

Enhancing Entertainment

With a Broadway-style stage show, fireworks at sea and Disney movies, our ships are overflowing with magic. While some entertainment venues are temporarily closed for Guest health and safety, you can be sure entertainment to inspire is always front and center, for the entire family.

Live Shows in the Walt Disney Theatre

Seating
Seating will be available on a first come, first-served basis.

Show Schedules
The number of live shows performed during your cruise is dependent on the length of your sailing.

- 3-night sailings: 3 Broadway-style live shows
- 4 and 5-night sailings: 3 Broadway-style live shows
- 6-night sailings and longer: 2 or 3 Broadway-style live shows

Be sure to check the Disney Cruise Line Navigation app once on board the ship for more information, including a schedule of showtimes.

Additional variety and musicians may also be scheduled to perform on a special voyage. Entertainment offerings are subject to change without notice.

Buena Vista Theatre
Find our films and popular motion-picture releases are available for viewing in stateroom and in the Buena Vista Theatre. Buena Vista Theatre, Seating is available on a first-come, first-served basis. Check Disney Cruise Line Navigation app while on board for showtimes.

Pastel Vision
Catch classic Disney films outside under the stars on this jumbo screen on our Pastel Pool Deck. Seating will be available on a first come, first-served basis.

Deck Parties
Deck Parties have been temporarily paused.

Fireworks

Fireworks continue to illuminate the night on most itineraries—it's a spectacular journey of color, light and song at sea.

Disney Ever After
Magic fills the sky during our exciting Disney-themed fireworks show at sea. The upper decks spring to life as a pre-show playlist of Disney movie songs echoes through the night leading up to a dazzling light show unique to Disney.

Character Experiences

Everybody knows Disney Characters love to cruise, look for on the high-tech for many popular Disney pals throughout your voyage.

Character Interactions
Guests can enjoy some of their favorite Disney Characters from a safe distance in new and entertaining ways; however, close-up encounters and autographs have been temporarily paused.

Surprise Appearances
Disney Characters may be popping up for surprise appearances throughout the ship.

Disney Character Photos
Although close-up interactions with Disney Characters have been temporarily paused, there will be plenty of opportunities to capture physically distanced photos with some of your favorite Disney friends.

Dining Experiences

Serving up diverse global cuisines and classic coastal bites inside thermal restaurants prepared with Disney magic, Disney Cruise Line invites you to savor the finest dining at sea sure to surprise and delight—and promise healthy and safe.

Dining Times
Dining times can be found on the Disney Cruise Line Navigation app and on your Sailing Card. Dining times are subject to change without notice during your cruise, subject to availability. Additional offerings for breakfast and lunch can be found on the Disney Cruise Line Navigation app.

Quick-Service Food & Beverage Locations
Quick-service food and beverage locations, including buffets, will offer all you love to eat bites and treats.

Room Service
Savor breakfast, grab a quick-bite or unwind snack or satisfy a late-night craving with our 24-hour room service. Room service is available throughout your cruise, except on the first morning of your cruise. The room service menu can be found on the Disney Cruise Line Navigation app once on board the ship.

Royal Court Royal Tea
While young royals can still enjoy a fairytale teatime experience in a family setting, Disney Princesses will make physically distanced appearances in the Royal Court. Guests will be able to purchase tickets for the Royal Court Royal Tea experience. Updates to the assortment of gifts include collectible journals and lithographs, which are available for purchase in the Disney Gifts. Photo sessions and autographs have been temporarily paused.

Pools, Waterslides & More

Make a splash in freshwater pools, enjoy play areas and waterslides designed for kids, families and adults.

Waterslides
Waterslides are open.

Splash Zones, Wading Pools and Whirlpools
Splash zones, wading pools and whirlpools are open.

Youth Activities

Children can find something to love at began-than-life, whimsically themed Disney Youth Activity locations, where they can explore, game and surprise with enhanced health and safety measures.

Dropping Off/Picking Up
Only one parent or guardian at a time can drop off or pick up kids at Disney's Oceaneer Club and Disney's Oceaneer Club. In addition, parents are not allowed to enter the pick-clubs when dropping off and picking up children.

Face Coverings
Guests under 3 years of age who are currently ineligible to be vaccinated will be required to wear face coverings in Youth Activity spaces and in the Bibbidi Bobbidi Boutique, and, while onboard ships, in the Disney Character Photos location and when in a face covering in all other indoor locations. Face coverings are required on motorcoach transportation and in the Disney Cruise Line Terminal, as well as in accordance with ports of call based on local government requirements.

Handwashing
All children will be required to wash their hands upon entering and exiting the pick-clubs.

Cleaning
With a focus on high-touch surfaces, youth clubs will be cleaned more frequently and surfaces will be sprayed with a non-toxic disinfecting mist each night.

Teen and Tween Clubs
Both Ship-to-teens and Edge for tweens are open.

Nursery
"It's a small world" nursery" is temporarily unavailable.

Spa & Salon

Nurture your mind and body at Senses Spa & Salon, our enhanced sanctuary for adults. While modifications have been made to promote health and wellness, spa therapies and salon treatments will be offered throughout your voyage.

Reserved Spa & Salon Services
Guests will need to book therapies and treatments via the Disney Cruise Line Navigation app prior to sailing or on board the ship at the Senses Spa & Salon directly using their stateroom phone, or stop by the Senses Spa & Salon reception desk to reserve therapies and treatments. Reservations are subject to availability.

Face Coverings
Face coverings are optional in the spa and most places on the ship.

Cleaning
Senses Spa & Salon is thoroughly cleaned between treatments and nightly.

Cancellation Fees
Cancellation forms will be delivered to staterooms. Guests are asked to fill them out prior to visiting Senses Spa & Salon.

Fitness Center

Keep physical while at sea thanks to expansive exercise centers offering state-of-the-art equipment, personal trainers and nutritional counselors. Fitness Center reservations are required, and will be made online in Disney Cruise Line—with some modifications to the fitness center experience.

Reservations
Reservations are required for Fitness Center, Guests will be given a reservation. Reservations can be made through the Disney Cruise Line Navigation app on a first-come, first-served basis on board ship. Guests will be required to arrive in advance to secure preferred dates and times.

Cleaning
The fitness center will undergo cleanings between sessions and nightly. Hand sanitizer will also be available on site.

Staterooms

Find your home away from home in our staterooms, where you can relax, unwind and enjoy the comfort and convenience of a cozy stateroom.

Housekeeping
Staterooms will be thoroughly cleaned between voyages, prior to the arrival of Guests. A "Commitment to Cleanliness" sticker will be placed on the door to signify that the stateroom has been thoroughly cleaned. During voyages, housekeeping is offered twice a day: once in the morning and one "turndown" service in the early evening. Fresh towels, bedding, toiletries and bottled water are present. High-touch items will goods such as soft pillows and paper stationery—have been removed.

Hanging Gift Bags on Stateroom Doors (Fish Extenders)
Fish Extenders and gift bags (on "Fish extenders") among Guests are not permitted at this time.

Shopping

In merchandise locations on board the ship, you will continue to experience the magic of Disney shopping experiences, including many welcome to Disney Cruise Line—with some modifications to the shopping experience.

Contactless Payments
While Guests will still use their they to the World card to charge purchases onboard the ship, we are introducing a new contactless payment option where purchases can be completed without our Cast having to touch the card.

Photography

Whether you take your own snapshots or let us capture the fun for you with our professional photography services, runs the magical moments of your Disney cruise from beginning to memorable to last.

Photography
Before you set sail, you book a photo package online.

Photo Kiosks
On board, Kiosks are available to view and purchase photos taken by our professional photographers. All Kiosks will undergo enhanced cleanings throughout the ship.

Disney Character Photos
Take photos of some of your favorite Disney Friends using your own camera or mobile device.

Photo Backdrops
Fun photo backdrops will be available throughout the ship to help you capture memorable shots with family and friends.

Photo Opportunities
Our professional photography team will be taking photos during dinner in our main dining venues. Photographers will also be roaming the top decks and will be stationed at iconic ship locations and in front of fun photo backdrops for memorable shots with family and friends.

Guest Services

Guests can schedule an appointment to meet with select Cast Members via Disney Cruise Line Navigation app. Guests can also contact via the Disney Cruise Line Navigation app. Appointments are required and subject to availability. Guests without an appointment will be asked to schedule one at a time the live chat feature.

Bibbidi Bobbidi Boutique

Magical makeovers at Bibbidi Bobbidi Boutique are available to children ages 3 through 12 years of age. Keep in mind, Guests under 3 years of age who are currently ineligible to be vaccinated are required to wear appropriate face coverings during their makeover experience but may temporarily remove them during the makeup application portion.

- **Pirates League Makeover** has been temporarily paused.

Your Guide to Updated Experiences

Before You Go
Read about our enhanced health and safety measures and discover the top things you'll need to know for your cruise.

Pre-Cruise Checklist
Have and keep track of important documents and items in order to set sail.

Before Leaving Home
Check out what you'll need to do and what you'll need to stay in the cruise terminal.

Embarkation Day
Find out what you need to know and what to bring when you board the ship.

On the Ship
Discover the latest information regarding entertainment, recreation and more.

Ports of Call
Find out about the destinations and what you can expect when exploring iconic destinations.

Debarkation Day
Find out what you need to know and what to bring when you disembark.

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