

Important Information

Some images and content on this website may not represent the latest operational guidelines or health and safety measures that will be in place during future sailings. Health and safety measures, ports of call and offerings may change at any time without notice. Certain onboard venues, experiences and other offerings will be modified or unavailable, will have limited capacity and will be subject to limited availability, advance reservations or even closure.



COVID-19 Warning

An inherent risk of exposure to COVID-19 exists in any public place where people are present. View important details.



Requirements for Cruise Passengers Visiting Canada

Last Updated: March 22, 2022

The Canadian government's requirements for cruise passengers visiting Canada are independent of Disney Cruise Line's health and safety protocols. In addition to Canada's requirements, all Disney Cruise Line Guests must adhere to health and safety protocols outlined on our Know Before You Go page. These requirements include COVID-19 vaccination and embarkation testing, as well as all other required documentation uploaded to the Safe Passage website. Disney Cruise Line also requires all unvaccinated Guests on 5-night and longer sailings to take a COVID-19 antigen test (paid for by Disney Cruise Line) on the ship the day before debarking in Canada.

Guests should review and stay up to date with any requirements or restrictions that may be in place for travel to Canada. Visit the Government of Canada's website for information.

The following are additional requirements for cruise passengers entering Canada.

ArriveCAN

Before sailing or entry into Canada, Guests must create a profile and upload required documentation to ArriveCAN, Canada's entry requirements program. ArriveCAN is available via the web or as an app for iOS and Android. The mobile app is complimentary and is available in English, French and Spanish (displayed in the language of your device). To be ready for your trip, create your free ArriveCAN account prior to travel.

IMPORTANT: Canadian authorities are currently in the process of revising ArriveCAN to better suit the unique nature of cruise travel. We realize you may have questions. Below is the most current information known to Disney Cruise Line. Please check this web page regularly, as we will provide additional guidance on this web page as soon as ArriveCAN updates are available. At this time, Disney Cruise Line contact center agents currently do not have additional information about ArriveCAN beyond what is available here.

Upload Documentation in Advance of Travel

Canada requires proof of full COVID-19 vaccination for travelers 12 years of age and older. Proof of vaccination and travel and citizenship documents can be saved in your ArriveCAN traveler profile before any planned travel. We recommend that you download the ArriveCAN app and create a profile prior to sailing. If you're traveling with others, you can include multiple travelers in your ArriveCAN submission. Although you can upload digital versions of your documentation prior to sailing, we recommend that you also have physical copies of these documents accessible while traveling.

Within 72 Hours of Arrival

Guests will also need to submit additional information within 72 hours before their arrival to Canada. Information required includes:

- Contact information and travel details
- A quarantine plan should you test positive while in the country. Note: Disney Cruise Line is finalizing arrangements with local hotel operators to provide options for isolation/quarantine should the need arise.
- All travelers 5 years of age or older who do not qualify as fully vaccinated must provide proof of a COVID-19 test result with one of the following:
 - A professionally administered or observed negative antigen test taken outside of Canada no more than one day before your scheduled flight or entry to Canada by land or water.
 - A valid negative molecular test taken outside of Canada within 72 hours of your scheduled flight's departure time to Canada or your entry to Canada by land or water.
 - Guests who have recovered from COVID-19 recently may submit a previous positive molecular test result taken at least 10 calendar days and no more than 180 calendar days before entering Canada. Counting starts the day after your test. Guests must not be experiencing any COVID-19 symptoms.

For sailings longer than 72 hours, Guests will need to submit this information during their voyage or on arrival day. Wi-Fi packages are available on the ship, and standard mobile device connectivity may be available in ports of call and ports of arrival. Disney Cruise Line will work with its testing partners to conduct the COVID-19 antigen test required at disembarkation into Canada for sailings longer than 72 hours.

After completing all information in the ArriveCAN portal, you will receive a receipt to show proof of completion. This receipt will need to be presented to authorities when you pass through Canadian immigration.

Visit Know Before You Go to learn about Disney Cruise Line's health and safety protocols.

Your Guide to Updated Experiences

<p>Know Before You Go</p> <p>Read about our enhanced health and safety measures, and discover the top things you'll need to know for your cruise.</p>	<p>Pre-Cruise Checklist</p> <p>View and keep track of everything you'll need to do in order to set sail.</p>	<p>Before Leaving Home</p> <p>Check out what you'll need to do prior to making your way to the cruise terminal.</p>
<p>Embarkation Day</p> <p>Learn what you can expect at the cruise terminal, before you board the ship.</p>	<p>On the Ship</p> <p>Discover the latest information regarding dining, entertainment, recreation and more.</p>	<p>Ports of Call</p> <p>Find out about Port Adventures and what you can expect when exploring cruise destinations.</p>
<p>Debarkation Day</p> <p>View valuable information about your final cruise day as you leave the ship.</p>		

For assistance with your Disney Cruise, please call (800) 951-3532.

Monday through Friday, 8:00 AM to 10:00 PM Eastern time; Saturday and Sunday, 9:00 AM to 8:00 PM Eastern time. Guests under 18 years of age must have parent or guardian permission to call.

Things to Do

- Onboard Activities
- Character Experiences
- Deck Parties
- Dining
- Live Shows & Entertainment
- Nightclubs & Lounges
- Spa & Fitness
- Youth Clubs
- Pools

Ships

- Disney Magic
- Disney Wonder
- Disney Dream
- Disney Fantasy

Staterooms

- Disney Magic Staterooms
- Disney Wonder Staterooms
- Disney Dream Staterooms
- Disney Fantasy Staterooms

Cruises & Destinations

- Find a Cruise
- Departure Ports
- Special Offers
- Land and Sea Vacations
- Florida Cruises
- Port Adventures
- Adventures by Disney
- Vacation Packages

Interactive Deck Plans

- Disney Magic
- Disney Wonder
- Disney Dream
- Disney Fantasy

Help

- Frequently Asked Questions
- Guest Services
- planDisney
- Contact Us
- Guests with Disabilities
- Website Terms and Conditions
- Booking Terms and Conditions
- Safety and Security
- Disney Cruise Line Vacation Protection Plan
- Cruise Contract

Plan & Manage

- My Reservations
- My Online Check-In
- My Cruise Activities
- Make a Payment
- Travel Agent Login
- Cruise-Planning Tools
- New to Cruising Tips

My Account

- My Profile
- My Family & Friends
- Castaway Club
- My Cruise Photos

Before You Go

- Disney Cruise Line Navigator App
- Photography
- Onboard Gifts
- Travel Documentation

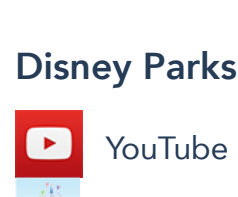
News & Press

- Disney Cruise Line News
- Disney Cruise Line Awards

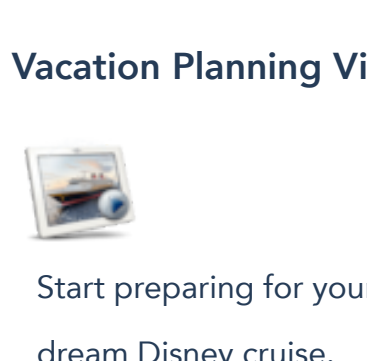
Stay Connected



Disney Parks



Vacation Planning Video



Related Disney Sites

- | | | | |
|----------------------|----------------------------|--------------------------|-------------------------------------------|
| Walt Disney World | Disney® Premier Visa® Card | planDisney | Disney+ |
| Disneyland | Disney Gift Card | Disney PhotoPass Service | Disney Meetings & Events |
| Disney Vacation Club | Adventures by Disney | Disney Youth Programs | Golden Oak |
| Disney Institute | ESPN Wide World of Sports | runDisney | Disney's Fairy Tale Weddings & Honeymoons |