



Before Leaving Home: Know Before

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to the cruise terminal.

Last Updated: July 23, 2021



Providing Proof of COVID-19 Vaccination and Negative PCR Test

Create an Account on the Safe Passage by Inspire Diagnostics Website

In order to sail, every Guest in your travel party must create an account with Inspire Diagnostics, Disney Cruise Line's third-party partner for COVID-19 testing and vaccination verification. Beginning 33 days prior to sailing, every Guest must log in to Inspire Diagnostics' [Safe Passage website](#) and create an online account associated with their reservation. An account cannot be created sooner than 33 days prior to sailing. Parents and legal guardians must create accounts on behalf of minors.

Voluntarily Choose to Provide Proof of a COVID-19 Vaccination

Guests who are fully vaccinated may choose to provide proof of vaccination in order to be exempt from pre-arrival and Embarkation Day COVID-19 testing (unless arriving from outside the United States). The US Centers for Disease Control and Prevention considers people to be fully vaccinated 14 days after the final dose has been administered. Guests may visit the [Safe Passage website](#) beginning 33 days before—but no later than 24 hours before—sailing to upload an image file (PDF, JPG, TIFF, etc.) showing proof of vaccination, preferably a vaccination card. For Guests choosing this option, it is recommended to bring proof of vaccination (vaccination card) to the port for embarkation.

Provide Proof of a Negative COVID-19 PCR Test Result

Guests must provide proof of a negative COVID-19 PCR test (paid for at the Guest's expense) taken between 5 days and 24 hours prior to the sail date. Guests may obtain their PCR test from any independent testing provider or, for Guests residing in the United States, may purchase a PCR testing kit directly from Inspire Diagnostics at a cost of \$98.33 per test (which includes a 3.5% processing fee). Guests who are fully vaccinated may choose to provide proof of vaccination instead of undergoing pre-trip COVID-19 testing.

- **Independent Testing Provider:** To submit your test results from an independent testing provider, log in to the [Safe Passage website](#) and follow the prompts for submitting your COVID-19 PCR test results. To avoid delay, test results should be uploaded as an image file (PDF, JPG, TIFF, etc.) no later than 24 hours prior to embarkation. Visit the [Safe Passage website](#) to upload your test results. It's also recommended that Guests bring documentation of a negative COVID-19 PCR test result with them to the terminal on Embarkation Day.
- **PCR Testing Kit from Inspire Diagnostics:** Guests who live in the United States may order a testing kit directly from the [Safe Passage website](#). Guests from outside of the US must obtain their test results from a provider within their country. Each testing kit includes instructions on how to obtain and submit your test sample. Tests must be completed 4 to 5 days before you set sail and immediately mailed back to Inspire Diagnostics. Samples can be mailed in the postage-paid envelope provided with your kit. Test results will be provided within 48 hours upon receipt by Inspire Diagnostics. Make sure to allow enough time for Inspire Diagnostics to receive and process your test sample. Visit the [Safe Passage website](#) to order a testing kit.

Please be aware that Guests with positive COVID-19 test results, as well as those in their travel party, will be denied boarding. Guests may also be denied boarding if Inspire Diagnostics has not received the required documentation and/or pre-arrival test results needed to sail. Guests who receive positive test results should not travel to the cruise terminal.

Please contact Disney Cruise Line at (888) 325-0168 (US domestic toll free) or (407) 566-7475 (local), Monday through Friday, 8:00 AM to 10:00 PM, and Saturday and Sunday, 9:00 AM to 8:00 PM, if you need to cancel

or reschedule your cruise.

Things to Do

Here's what you'll need to take care of as you get ready for your upcoming sailing.

Create an Account on the Safe Passage by Inspire Diagnostics Website

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Download the Disney Cruise Line Navigator App

If you haven't done so already, be sure to [download the latest version of our app](#) on your mobile device, with location services and notifications enabled. Not only can you review your reservation details, check in and schedule a port arrival time using the Disney Cruise Line Navigator app, we've also recently enhanced the app in our ongoing effort to promote physical distancing on the ship. By using the latest version, you'll be able to make the required advance reservations that are necessary for accessing the kids clubs, and book premium experiences like beverage tastings and dinner at Palo. On board, you can also communicate directly with Guest Services and other onboard teams via our new live chat feature, and use our new virtual queue system to debark the ship at all ports of call.

Complete Online Check-In

Online check-in begins 30 days prior to your sail date. Please complete your Online Check-In at least one day prior to the date you set sail. This step-by-step process includes filling out important cruise documents, in addition to selecting a port arrival time, which you'll need to do before you make your way to the terminal. Please note: All Guests and Castaway Club Members—including Platinum Members—are required to select a port arrival time before making their way to the cruise terminal. Completing Online Check-In in advance helps in physical distancing efforts and reduces the time at the cruise terminal before you board the ship. In order to promote physical distancing, Guests will not be permitted at the terminal or in parking areas before their scheduled arrival time. Guests who arrive early will be asked to return at their scheduled arrival time. [Begin Online Check-In.](#)

Complete the Pre-Trip Embarkation Health Questionnaire

All Guests are required to complete a health questionnaire prior to arriving at the terminal. The form can be found on the Disney Cruise Line Navigator App on Embarkation Day. In addition, an email will be sent to all Guests with a link where Guests can fill out the questionnaire online. [Read our Privacy Policy.](#)

Reserve Premium Activities

Premium activities—experiences that are not included in the cruise fare, such as adult-exclusive dining, beverage tastings and Port Adventures—can be reserved [online via My Reservations](#) or through the [Disney Cruise Line Navigator app](#). The booking window is based on your Castaway Club membership level: Platinum Castaway, 120 days prior to sailing; Gold Castaway, 105 days prior to sailing; Silver Castaway, 90 days prior to sailing; first-timers, 75 days prior to sailing; or as otherwise specified by

us. [Learn more about Disney Cruise Line Castaway Club](#) and verify your status today. Cruise reservations must be paid in full in order to book premium activities. Keep in mind, new inventory may become available at any time. Be sure to check [online](#) or on the app for the latest updates.

Link Your Reservations

If you haven't already done so, please link the cruise reservations of everyone you plan to travel with (including all family and friends) [online](#) or via the [Disney Cruise Line Navigator app](#), so you can be sure that everyone will be seated together for dinner and sharing the same service team—with one family or travel party per table.

Things to Bring

Here are some important things you'll need to pack and bring with you for your upcoming cruise.

Negative COVID Test Results or Proof of Vaccination

It is recommended that Guests bring to the terminal on Embarkation Day their negative COVID-19 PCR test result or vaccination card showing their final dose was administered at least 14 days prior to sailing.

Your Mobile Device with the Latest Version of the Disney Cruise Line Navigator App

Receive reminders, updates and key information before your cruise, including your port arrival time, and take advantage of innovative new features while on board the ship, such as our new virtual queue system, our Crew Member live chat and the ability to reserve premium activities.

[Download the Disney Cruise Line Navigator app.](#)

Face Coverings

All Guests (ages 2 and up, including those who are fully vaccinated against COVID-19) are required to wear appropriate face coverings indoors, except when in their staterooms or actively eating or drinking (while stationary and maintaining an appropriate physical distance). Face coverings are not required for Guests outdoors while on board the ship and at Disney Castaway Cay. Face coverings may be required in ports of call based on local government requirements.

All face coverings should fully cover an individual's nose and mouth and allow the Guest to remain hands-free; fit snugly but comfortably against the side of the face; be secured with ties or ear loops; and be made of 2 layers of breathable material, either disposable or reusable, that is not elastic in nature, such as spandex and elastane. At this time based on guidance from health authorities, neck gaiters, open-chin triangle bandanas and face coverings containing valves, mesh material or holes of any kind are not acceptable face coverings. Costume masks are not considered appropriate and are prohibited from being worn.

Travel Insurance

For cruises departing from Florida through December 31, 2021, Guests 12 and older must provide proof of a valid travel insurance policy that has a minimum of \$10,000 per person in medical expense coverage and \$30,000 coverage for emergency medical evacuation and no COVID-19 exclusions. The insurance policy must name the Guest as the policy holder or beneficiary and may be purchased from a travel insurance company of the Guest's choosing or through the Disney Cruise Line Vacation Protection Program, which includes the requisite coverage and provides other benefits for travel protection. Guests that purchase insurance will

need to provide proof of the insurance policy, showing the name of each of the covered Guest(s) and a description of the coverage in the policy. Guests who are fully vaccinated may choose to provide proof of vaccination instead of obtaining travel insurance. Disney Cruise Line strongly encourages all Guests to acquire and maintain adequate travel insurance for the entire duration of their booking.

Luggage

We strongly recommend all bags and luggage be checked in. All checked luggage will undergo a sanitation process. Please note: Guests 21 years of age and older are allowed to bring a maximum of 2 bottles of wine or one 6-pack of beer in their carry-on luggage. Additional alcohol beyond this limit or discovered in checked luggage will be discarded. Bringing liquors and spirits (including powdered alcohol) on board is prohibited. [Learn more about boarding requirements on Embarkation Day.](#)

Special Needs

If you are a Guest with special needs, please contact us at SpecialServices@disneycruise.com at least 30 days prior to your sail date for more information.

Additional Resources

Please be sure to review the following information before you make your way to the cruise terminal.

- [Travel Documentation](#)
- [Packing List for Disney Cruises](#)
- [Dress Code](#)
- [Prohibited Items](#)

Things to Keep in Mind

Here are some key things to be aware of as you prepare for your cruise.

Book Your Next Cruise with Confidence

[Enjoy peace of mind when booking your cruise, knowing there are options available that allow you to change or cancel your booking flexibly.](#)

Flexible Refund Policy

Within 14 days of the sailing, booked Guests with COVID-19-related health concerns (symptoms or exposure) can receive a full refund without Disney-imposed cancellation fees or apply their cruise fare toward a future sail date. Standard prevailing rates will apply. [View important details.](#)

Your Guide to Updated Experiences

Know Before You Go

Read about our enhanced health and safety measures, and discover the top things you'll need to know for your cruise.

Before Leaving Home

Check out what you'll need to do prior to making your way to the cruise terminal.

Embarkation Day

Learn what you can expect at the cruise terminal, before you board the ship.

On the Ship

Ports of Call

Debarkation Day

Discover the latest information regarding dining, entertainment, recreation and more.

Find out about Port Adventures and what you can expect when exploring cruise destinations.

View valuable information about your final cruise day as you leave the ship.