



Dear Disney Magic Guest,

We thank you for sailing with us on the Disney Magic.

Please be advised that, due to US immigration law, US Customs and Border Protection officials require that ALL GUESTS (including children) present themselves for inspection on Tuesday, September 24th, upon our arrival into New York, NY.

Guests are asked to disembark the vessel via the gangway located on Deck 3, Midship, beginning at 9:30am. This immigration process can be expected to take up to 3hrs to complete, so additional announcements will be made on Tuesday morning.

All US citizens must present their passport, and non-US citizens must present their passport and any supporting paperwork for entry to United States (ESTA, Visa, ARC etc.)

Guests will not be able to re-board the Magic until ALL Guests have been processed and the ship has been cleared by US Immigration officials. This process can take as long as 3hrs, so bring any critical medication along with you. If you are planning to spend some time exploring New York City and return after the conclusion of CBP inspection, then please remember to pack essential items needed for the day.

Any Guests planning to disembark on Tuesday, September 24th and not return to the ship will be required to have ALL of their luggage with them. Kindly note that there will be no luggage assistance that morning, so Guests will be required to walk their own luggage off the ship. Additionally, DCL transportation services will not be available on that morning, therefore disembarking Guests will need to make independent arrangements. Standard debarkation procedures will resume for Guests debarking on Wednesday, September 25th.

Any Guests participating in a DCL Port Adventure should proceed to their onboard meeting location at the time indicated on your ticket. Port Adventure groups will proceed to immigration together, and continue on to their tour program. Guests who are booked on the NY33 Hop on Hop Off – New York City Port Adventure do not have an onboard meeting location, and should proceed through the immigration inspection independently before boarding their bus.

*****IMPORTANT INFORMATION*****

Any Guests planning to conclude their voyage aboard the Disney Magic on September 24th, MUST do so during this time. US Customs and Border Protection will not process any further disembarking Guests until the following morning on Wednesday, September 25th.

If you plan to conclude your voyage on Tuesday morning, kindly notify Guest Services on Deck 3 Midship by noon on Monday, September 23rd.

We thank you in advance for your cooperation and understanding.