



SHOPPING TAX FREE IN NORWAY

The intention with this note is to provide information about Tax Free shopping in Norway to cruise ships calling Norwegian ports.

BASIC FACTS ABOUT TAX FREE SHOPPING

Approx. 5.000 Global Blue affiliated stores offer Tax Free Shopping, so look for shops displaying the Tax Free logo when shopping reaches minimum spend limit NOK 315 (foodstuffs NOK 290)



- It is voluntary to offer Tax Free, so ask shop assistant for a Tax Free Form when shopping reaches limit (no Tax Free Form = no refund)
- Tax Free forms are valid 1 month, purchase date included
- There is no VAT refund on services (restaurants, taxis, tickets, hotels)
- Customs do not validate export forms issued by private VAT operators; validation and refund is done by Global Blue representatives
- All residents outside Norway, Sweden, Denmark and Finland are entitled shop Tax Free

PASSENGERS

Cruise passenger can save time both when shopping as well as refund, by registering for free with Global Blue (URL <http://j.mp/2mKX4t9>). This way, the personal data will automatically be registered and printed on the Tax Free form in store. The registration is performed one time and is valid worldwide.

Before your last port of call in Norway, please collect your Norwegian Tax Free forms from all Global Blue affiliated shops, and make sure that all forms are completed with the following mandatory fields, before approaching our representative:

- Passport/ ID card number (driver's license not accepted)
- Full name, Home address, Postal code and city, Country
- Signature

Bring the filled in Tax Free forms, shop receipts and items with you and present them to the Global Blue representative, and you will receive your VAT refund. Global Blue will make an effort to have representation at all last port of call in Norway either on board the cruise liner or landside before entering the ship.

If the traveler does not make the refund process in last port of call, refunding is available at most international airports. Norwegian Tax Free forms do NOT require a customs stamp in order to be valid for refund, but goods must be exported within 1 month of purchase. For all available refund offices, please see

<http://www.globalblue.com/tax-free-shopping/refund-points/>

CRUISE LINER PERSONNEL

Global Blue will refund your eligible travelers in CASH or onto CREDIT CARD for purchases made in Norway. Global Blue cooperate with the ship agent, and the refund process will be done either on board the ship or at quay in last Norwegian port. Please contact cruise.no@globalblue.com if you need to get in touch with Global Blue Norway for more details on procedure or regarding a particular call.

The Global Blue representatives will be on board in **Stavanger from 3:00 pm until 4:15 pm at the Port & Shopping Desk, Deck 3 midship**. Global Blue representatives are solely responsible for this process.



GLOBAL BLUE

VAT refund from Norway

Please note that we do NOT accept any other form than a Global Blue form.

In order to receive VAT refund, following information must be filled in on the **Global Blue Tax Free Form**:


1. **Passport Number/National Identity Card**
(Driving License is not valid as an identity card)
2. **Full Name**
3. **Permanent Address**
4. **ZIP code and City of residence**
5. **Country of Residence**
6. **Signature**
7. **Credit Card Number**
(MAESTRO card or bank account is not accepted)
8. **Email Address**
(In case Global Blue must contact you)

Global Blue is responsible for all that has to do with VAT refund. The SHIP has no responsibility in this matter whatsoever.


The Global Blue representatives will be on board in:
Stavanger from 3:00 pm until 4:15 pm
at the Port & Shopping Desk, Deck 3 midship

Please forward an email to Global Blue on cruise.no@globalblue.com Should you have any queries.




Global Blue

NORWAY
Global Refund Tourist Service
P.O. Box 383, 010 00
Bretzlowa, Slovakia
Phone: +421 232 111 111
taxfree@globalrefund.com
www.globalrefund.com



Doc-10 150147-02951-1130-35787

SEKS
Bergen

RETAILER SIGNATURE: BO

Date of issue: 21/05/2011

Passport/ID no:
1 MN-12345

Name:
2 JAMES BOND

Permanent Home Address:
3 DOWNING STR 10

ZIP/City:
4 JK-1234 LONDON

Country:
5 UNITED KINGDOM

DECLARATION:
I have purchased the goods according to the attached receipt(s). I will export the goods in unused condition within 1 month from the purchased date. I also declare that I am not a resident in Sweden, Finland, Denmark or Norway.

CUSTOMER SIGNATURE: [Signature]

REMARKS:
 Cash Refund
CUSTOMER SIGNATURE: _____
 Credit or Credit Card
Card No: **7**

