

# WELCOME TO BARCELONA

## IMPORTANT INFORMATION ABOUT THE DEBARKATION PROCEDURE

Dear Guest,

As your cruise draws to an end, it has been our pleasure to have you onboard this voyage. This letter will detail all the information you need to know to make your final debarkation process in Barcelona as smooth as possible.

### EXPRESS WALK-OFF

For Guests that would like to debark the ship and maximize their time in Barcelona, you will have the option to take your luggage off the ship at your leisure once the ship has been cleared by the local authorities. You do not need to wait for your luggage to enter the terminal, and there is no need to claim it inside the terminal building. For those that wish to take advantage of Express Walk-Off, please note that no assistance with luggage is provided by onboard crew or shoreside representatives. We ask that you meet in the Lobby Atrium, Deck 3, Midship with ALL of your luggage at 7:00 am, where you may wait comfortably until the ship is cleared by local authorities.

### BREAKFAST DINING ROTATION

Breakfast will be served in the same restaurant where you were scheduled to dine on the last evening of your cruise.

#### Lumiere's

Main Seating - 6:45 am & Second Seating - 8:00 am

#### Animator's Palate & Rapunzel's Royal Table

Main Seating - 7:00 am & Second Seating - 8:15 am

Please attend breakfast hours promptly.

Please note that room service is not available on debarkation morning.

Be sure to remember to bring your day bag with you to the restaurant as you will be asked to debark the ship following breakfast.

Cove Café will be available for speciality coffees from 6:00 am to 9:00 am Deck 9, Forward.

### LUGGAGE

Character colored luggage tags are provided to assist you in locating your luggage in the Barcelona terminal. Please write your stateroom number, name, address and number of bags on these tags. Remove any old airline or Disney tags. Attach the new tags to your luggage and place it outside your stateroom between 8:15 pm and 10:15 pm on the last night of your voyage for complimentary delivery to the ship's terminal. Any luggage not placed outside the stateroom by 10:15 pm must be hand carried by the Guest when disembarking the ship. We suggest that you keep all valuables, such as the items listed below, in your day bag to be kept with you throughout your journey:

- *Key to the World Card*
- Jewelry
- Medicines
- Cellular phones/ Cameras/ Laptop computers/Tablets
- Passport/National Identification Card
- Cash

Note: Guests traveling by plane must pack all liquids of more than 100 ml in their checked luggage.

As you will not have access to the luggage you place outside your stateroom the night before you debark, please remember not to pack any items you will need on debarkation morning (i.e. clothing). Your luggage will be placed in colored zones, according to your stateroom number, for easy recognition in the port terminal. The porters off the ship providing assistance are employed by an independent company, so it is customary to provide a gratuity in recognition of their service.

### TRANSPORTATION

For Guests with hotel stays arranged by Disney Cruise Line and pre-purchased ground transfers, Motorcoach transportation to the Hilton Diagonal Mar and the Renaissance Barcelona Hotel is scheduled to depart the cruise terminal at 9:30 am. Transfers to the Barcelona International Airport may be purchased upon disembarkation based on limited space availability. Please be prepared to present your Key to the World Card for transportation confirmation. Guests who are extending their time in Barcelona should proceed to the pick-up and drop off area or taxi stand for independent transportation.

## SETTLING YOUR ONBOARD ACCOUNT

If you placed a credit card on your account, there is no need to visit Guest Services, as your account will automatically be charged.

If you are planning to pay with cash or Traveler's Cheque, please settle your account at the Guest Services Desk prior to 7:30 am on debarkation morning. For your convenience, a copy of your shipboard statement will be delivered to your stateroom by 6:30 am on debarkation morning.

## ALCOHOL PICK-UP LOCATION

Guests who purchased alcohol collected at any of the ports may retrieve their items on debark morning at the Keys, located on Deck 3, Forward, during the hours of 6:30 am to 9:00 am.

## YOUTH ACTIVITIES

If you wish to return your Oceaneer Band, please visit *Disney's Oceaneer Club* or *Disney's Oceaneer Lab*, Deck 5, Midship before midnight on the final night of your cruise to receive a credit. You may also choose to keep your Oceaneer Band as a unique Cruise Memento!

## SHUTTERS PHOTO GALLERY

Shutters will be open from 7:00 am to 8:30 am on debark morning for photo and USB sales only.

## LUGGAGE SERVICES

Bags & Go, a UPS authorized dealer, will provide shipping services for Disney Cruise Line Guests. Bags & Go will be located inside the cruise terminal building during debarkation hours. Prices are determined based on items and quantity shipped. In addition to shipping services, Bags & Go also provides luggage delivery to Barcelona International Airport, as well as Barcelona hotels, for Guests with late flights who would like to enjoy the city.

## CUSTOMS ALLOWANCE

### Liquor Allowance:

- 1 liter of wine
- 1 liter of alcohol

The allowance is per person over 18 years of age.

### Tobacco Allowance

- 1 carton of cigarettes (200 cigarettes)
- 50 cigars

The allowance is per person over 18 years of age.

\*Each amount represents 100% of the total allowance for tobacco products and any combination of those products must not exceed 100%.

### Perfume/Other Goods Allowance

- Perfume - max 100ml per guest
- Not to exceed 430 Euros (Is not cumulative for the same product - i.e. cannot have multiple bottles of perfume)

## FOREIGN EXCHANGE

Foreign exchange services will not be available from Guest Services on debarkation morning.

Be reminded that Guests going ashore in port with more than 10,000 euros (or cash equivalent in any other currency), are required to declare it to customs upon arrival, or risk having it confiscated if stopped by local authorities.

## LOST AND FOUND

For your convenience, all lost and found items from your voyage will be located at the Guest Services Desk located on Deck 3, Midship.

## PORT ADVENTURES

Guests who are participating in a post-cruise Port Adventure, are to tag and collect their luggage following the process described in the Luggage section of this letter.

We wish you a safe journey home and look forward to seeing you on board for another magical *Disney Cruise Line*® voyage. As a reminder, we kindly ask that you deposit your comment cards in the boxes provided outside each restaurant. Please also ensure that your in-room safe is left OPEN when you leave your stateroom.

All Guests must vacate their stateroom by 8:00 am

All Guests must debark the ship by 9:00 am