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## TENDERING INFORMATION FOR GEORGE TOWN, GRAND CAYMAN

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When arriving in George Town, Grand Cayman tomorrow, we will be utilizing small boats to transport you to the island/shore. This is called a Tender Service, using Tender Boats. This service is provided by a local company in George Town. In order to make sure every Guest is transported safely, we suggest that you follow the Safety Guidelines below.

### **SAFETY INSTRUCTIONS:**

1. Do not crowd in gangway areas.
2. Have your hands free to use the railings.
3. Wear comfortable, safe shoes since areas might be slippery.
4. Wait for a signal from the Crew Member in charge to board or disembark.
5. Follow instructions of the Crew Members.
6. Use any hand rails and do not jump or run while boarding
7. Sit down while in the tender boat at all times. Do not stand up as the tender boat approaches the pier or the ship. Remain seated in your seat row until you can step directly to the boarding point without standing in line. Keep in mind that there may be sudden movements while the tender boat is along side the ship, due to the motion of the seas.
8. No smoking in the tender or in line.
9. Notify Crew Member if you have any problems or feel uncomfortable.

We wish you a safe and enjoyable day in George Town, Grand Cayman.

### **ALL GUESTS**

You will need your 'Key to the World' card and Photo ID (Guests 18 years and older) ready as you debark the ship. Please follow the tendering process below that pertains to you. Tenders will run continuously throughout the day from the Disney Fantasy to the pier and back until Last Tender at **5:30 pm**.

### **FOR GUESTS WITHOUT PORT ADVENTURES:**

Tendering will begin at approximately **10:30 am** via a Tender Ticket process in the Walt Disney Theatre, Deck 3, Forward. We ask that you have breakfast, and collect all members of your party before proceeding to the Walt Disney Theatre, at which point, you will remain in the theatre until the next available tender boat is ready for boarding.

Ticket distribution will run until approximately **12:30 pm** or when open tenders are announced, allowing you to proceed directly to a gangway on Deck 1 without a ticket.

### **FOR GUESTS GOING ON PORT ADVENTURES:**

Please meet at your designated excursion meeting location onboard at the time listed on your Port Adventures Ticket. Your Port Adventure Ticket will be considered your tender ticket.

For Port Adventures meeting after **11:45 am**, your meeting location will be directly on the pier. You may go ashore starting at approximately 10:30 am. Please meet in Walt Disney Theatre, Deck 3, Forward, to pick up a Tender Ticket and follow the process as outlined above for guests without Port Adventures. You should allow at least 45 minutes for tender travel time. Remember to meet on the pier at the specified time listed on your Port Adventure ticket.

Towels will be provided in the meeting locations for all water-based excursions. For those Guests not on shore excursions, towels are available by the Deck 11 pool areas. We kindly ask you to return all towels back to the ship after your tour.

All excursions will return to the George Town pier, where tender service will run continuously back to the Disney Fantasy until **5:30 pm**.

**THE LAST TENDER BACK TO THE DISNEY FANTASY WILL LEAVE THE PIER AT 5:30 PM.  
WE ENCOURAGE GUESTS TO RETURN EARLIER TO AVOID LONG TENDER TIMES.**

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