

WELCOME TO QUEBEC

IMPORTANT INFORMATION ABOUT THE DEBARKATION PROCEDURE

As your cruise draws to an end, it has been our pleasure to have you onboard. This letter will detail all the information you need to know to make your debarkation process in New York as smooth as possible.

EXPRESS WALK-OFF

To maximize your time in Quebec and to participate in this program, simply pack your bags at your convenience and keep them inside your stateroom until the morning of departure. Please meet on Deck 3, Midship and once the ship has been cleared by local authorities and the Express Walk-Off announcement has been made at approximately 7:15 AM; only Guests in possession of all of their luggage will be able to disembark. Please note that luggage assistance is not provided for this option.

ALCOHOL PICK-UP LOCATION

Guests who purchased alcohol in the shipboard Duty-Free Shop or had alcohol collected at any of the ports, may retrieve their items on debark morning at the Keys, located on Deck 3, Forward, during the hours of 7:00 AM to 9:00 AM.

BREAKFAST DINING ROTATION

Breakfast will be served in the same restaurant where you were scheduled to dine on the last evening of your cruise.

Lumiere's

Main Seating - 6:45 AM & Second Seating - 8:00 AM
Animator's Palate & Rapunzel's Royal Table
Main Seating - 7:00 AM & Second Seating - 8:15 AM

Please attend breakfast hours promptly.

Please note that room service is not available on debarkation morning.

Be sure to remember to bring your day bag with you to the restaurant as you will be asked to debark the ship following breakfast.

Cove Café will be available for speciality coffees from 6:00 AM to 9:00 AM Deck 9, Forward.

EARLY FLIGHTS & EARLY DEBARK REQUESTS

Guests with flights prior to 12:00 PM from Quebec City Airport and 2:45 pm from Montreal International Airport are considered EARLY FLIGHTS. As a reminder all Guests should be aware that they must remain onboard until their luggage color & character code is called to debark via shipwide announcement, Guests wishing to go ashore early, are advised to either participate in the Express walk off or contact Guest Services for early debarkation luggage tags.

LUGGAGE

Character colored luggage tags are provided to assist you in locating your luggage in the Quebec terminal. Please write your stateroom number, name, address and number of bags on these tags. Remove any old airline or Disney tags. Attach the new tags to your luggage and place it outside your stateroom between 8:30 PM and 10:30 PM on the last night of your voyage for complimentary delivery to the ship's terminal. Any luggage not placed outside the stateroom by 10:30 PM must be hand carried by the Guest when disembarking the ship.

We suggest that you keep all valuables, such as the items listed below, in your day bag to be kept with you throughout your journey:

- *Key to the World Card*
- Jewelry
- Medicines
- Cellular phones/ Cameras/ Laptop computers/Tablets
- Passport/Birth Certificate/Driver's License
- Cash

As you will not have access to the luggage you place outside your stateroom the night before you debark, please remember not to pack any items you will need on debarkation morning (i.e. clothing). Your luggage will be placed in the luggage hall in the terminal according to the character luggage tag that you place on your bag. As a reminder all Guests should be aware that they must remain onboard until their luggage color & character code is called to debark via shipwide announcement.

YOUTH ACTIVITIES

If you wish to return your Oceaneer Band, please visit *Disney's Oceaneer Club* or *Disney's Oceaneer Lab*, Deck 5, Midship before midnight on the final night of your cruise to receive a credit. You may also choose to keep your Oceaneer Band as a unique Cruise Memento!

SHUTTERS PHOTO GALLERY

Shutters will be open from 7:00 AM to 8:30 AM on debark morning for photo and USB sales only.
All Other Merchandise Shops Will Be Closed

TRANSPORTATION

To: Hotels - Fairmont Le Chateau Frontenac and Fairmont The Queen Elizabeth:

If you have pre-purchased transfers to the hotels, to continue your vacation, you will need to debark the ship no later than 9:00 AM for a 9:30 AM departure. You will claim your luggage in the cruise terminal and then exit the building with your luggage to board the transportation to your hotel.

To Airports - Montreal International Airport (YUL) & Quebec City Airport (YQB):

If you have pre-purchased transfers to Montreal International Airport (YUL) or Quebec City Airport (YQB), you will claim your luggage in the cruise terminal and then exit the building with your luggage to board the transportation for your departure airport. You will check-in for your flight at the airport. Guests with flights prior to 2:45 PM from Montreal and 12:00 PM from Quebec City are considered early flights and are recommended to disembark the ship no later than 8:30 AM. It could take approximately 2 hours and 40 minutes to arrive at Montreal Airport from the Port of Quebec.

LOST AND FOUND

For your convenience, all lost and found items from your voyage will be located at the Guest Services Desk located on Deck 3, Midship.

SETTLING YOUR ONBOARD ACCOUNT

If you placed a credit card on your account, there is no need to visit Guest Services, as your account will automatically be charged. If you are on a cash account, please settle your account prior to 9:00 am on debarkation morning. A copy of your shipboard account will be delivered to your stateroom by 6:30 am on debarkation morning.

We wish you a safe journey home and look forward to seeing you onboard for another magical *Disney Cruise Line*® voyage. As a reminder, we kindly ask that you deposit your comment cards in the boxes provided outside each restaurant. Please also ensure that your in-room safe is left OPEN when you leave your stateroom. All Guests must vacate their stateroom by 8:00 AM and you can comfortably wait in any of the following lounges until your character color tag is called to debark: D lounge, Fathoms & Promenade Lounge. As a requirement from the Canada Border Services Agency officials, all guests must debark the ship by 9:15 am.

CANADIAN (CBSA) CUSTOMS ALLOWANCE

Duty-Free Allowances

If you are of legal age, you can bring the following amounts of alcohol and tobacco products free of duty and tax as part of your personal exemption:

- Tobacco: 200 cigarettes, 50 cigars or cigarillos, 200 tobacco sticks and 200 grams of manufactured tobacco
- Alcohol: 1.5 liters of wine or 1.14 liters (40 oz.) of liquor or 24 x 355 ml cans/bottles (8.5 liters) of beer or ale

In addition, visitors to Canada can import gifts for friends, duty free and tax free, as long as each gift is valued at CAN\$60 or less.

If the gift is worth more than CAN\$60, you will have to pay duties and taxes on the excess amount.

You cannot claim alcoholic beverages, tobacco products or advertising matter as gifts.

Residents of Canada can bring CAN\$800 worth of goods free of duty and tax.

The personal exemption cannot be pooled with another's exemption to cover an article that is valued in excess of the exemption limit.

Neither can a person's exemption be transferred to another person.

These limits are mandated by Canadian law and are subject to change.

United States Citizens Returning to the U.S. from Canada U.S. CUSTOMS AND BORDER PROTECTION

Duty-Free Exemptions (upon reentering the United States)

The exemption is \$800 USD worth of duty-free merchandise per person.

Each person 21 years of age or older is limited to one liter of alcohol.

Each person 18 years of age or older may bring back one (1) carton of cigarettes (200 cigarettes) and 100 cigars.

The purchase of alcohol and tobacco is included in the \$800 USD exemption.

The exemption applies to each family member residing in one household, even infants, and may be pooled within a family.

These limits are mandated by U.S. law and are subject to change.

United States Customs declarations will be at the airport.