

PORT SHOPPING INFORMATION



OSLO

SHOPPING ASHORE

Meet Your Port Shopping Guide

Watch channel 9 for insider tips on how to spend your free time, before or after your tour and where to find the best local goods ashore! Stop by the Port Shopping desk for more information to help create the best experience for you and your family!



All Ashore

Look for the All Ashore logo for your recommended and guaranteed stores!

SHOPPING
Ashore

Watch the
Port Shopping
Channel!

Tune in for the latest
shoreside shopping
information from your
stateroom television.

9

OSLO OVERVIEW

The very long and narrow country of Norway reaches so far north that the Arctic Circle runs about halfway between its southernmost and northern most points. Ninety-five percent of Norway is covered by forest with more than seventy percent consisting of mountains, lakes, moorland and 1,700 glaciers. Known as the Viking Capital, Oslo is surrounded by magnificent scenery from the majestic fjord it rests upon to the vast forest covered hills. While the fjord contains 40 islands, there are 343 lakes within the city's limits. A very friendly and welcoming people, the Norwegians enjoy a low crime rate and a clean environment. Oslo's population of 593,045 (2010) is mostly comprised of native Norwegians and other Europeans.

Oslo's history goes back to the Viking age when fierce Norsemen set out over the Atlantic to conquer Iceland, England, Ireland and North America. Though dramatic, Viking dominance was short lived, and at the turn of the 10th century, a settlement was built at the end of the Oslo Fjord. During the 11th century, this settlement grew into the medieval city of Oslo, and later, during the Middle Ages, came under the rule of Denmark and Sweden. A Norwegian identity was finally established and Norway gained its sovereignty in 1905 when a king was chosen by referendum. A constitutional monarchy, Norway is today a very modern and highly industrialized nation.

Akershus Fortress

Built around 1300, this medieval fortress and castle is currently used during the summer for concerts, dances and theatrical productions. There is an information center located directly inside the main gate that includes a history display on the fortress. The Akershus Castle date back to the 17th century, and was renovated into a Renaissance palace by Christian IV. Royal events are still conducted in the chapel and the tombs of King Hakon VII and Olav V are located beneath it. There is an admission fee to take a tour of the castle, which is lead by university students in period costume, or you can stroll around on your own.

Royal Palace

Located at the end of Karl Johans gate, the Royal Palace is the residence of the King of Norway. The palace grounds are open to the public and the Changing of the Guard takes place daily at 1:30 p.m. The palace itself does not allow public access.

Hollmenkollen Ski Tower

Approximately six miles from the cruise ship pier, the Hollmenkollen Ski Tower is located in the suburbs of Oslo's western hills. It was used for the Winter Olympic Games in 1952 and was the original site for ski jumping in 1892.

Shopping:

Karl Johans Gate is the main shopping street in town. Good shopping at the Akershus Pier for souvenirs and woollens.

Docking/Anchorage:

The Disney Magic will dock at the Filipstad pier which is approx 5 mins from the City Hall. Please confirm which pier the ship is docked at upon arrival.

Port Adventures:

Check your ticket for the correct meeting time and location for your tour. Your Port Adventures Team will direct you to transportation.

Take Ashore

- ✓ This Map
- ✓ Passport for adults and children & Key to the World Card
- ✓ Cash & Credit Cards
- ✓ VIP Cards

ONLY THE STORES LISTED ON THIS MAP PROVIDE A 60-DAY BUYER'S GUARANTEE.



Roundtrip Shuttle services to Terminal Shopping 1

Shuttles run continuously while ship is in port.



AT A GLANCE

Capital: Oslo is Norway's capital and largest city.

Location: Norway is one of the five Scandinavian nations located in northern Europe.

Population: 5,136,700 (2013)

Language: Norwegian is the official language, but the majority of Norwegians speak English very well.

Currency: Norwegian krone (NOK) is the official unit of currency.

Banking: Most banks in Oslo are open from 9:00am to around 5:30pm on weekdays and closed on Saturdays and Sundays. Some banks are open until 6:00pm on Thursdays.

Post Office: The main post office is located on Dronningens gate 15 and is open Monday through Saturday.

Transportation: Taxis are readily available in the city center, and a few at the pier.

In Case of Emergency: Port Agent: European Cruise Service
Address: Skoltegrunnskaiaen 1, Bergen N-5003, Norway
Phone: 47-5590-0780
Email: shipag@europeancruise.no
Agent: Ms. Torill Havnarvas
Cell: 47-4792-2781
Email: thavnraas@europeancruise.no

Buyer's Guarantee
Shop with confidence at each of the recommended stores. All stores listed on the map have paid a promotional fee and given Disney Cruise Line guests a Buyer's Guarantee valid for 60 days after purchase. This guarantee is valid for repair or exchange. Please note the following conditions that apply to the guarantee: Guest negligence or buyer's regret is excluded. Only approvals from independent, accredited graduate gemologists not affiliated with any retail jeweler will be considered. Electronics and watches requiring service must be returned by the consumer to the respective manufacturer. All purchases, including fragile items, must be checked before leaving the store. Do not mail merchandise without prior authorization. Guests are responsible for postage and appraisal costs. PPI Group, 6261 NW 6th Way, Suite 100, Lauderdale, FL 33309, Customer Service: 1.888.774.4788 or 954.377.7777, email: Service@ppiigroup.com

1 THE TERMINAL SHOP OSLO
Large Selection of Norwegian Products

- Sweaters: Oslo of Norway sweaters
- Knitwear: Large selection of sweaters and knitwear made of wool and cotton
- Socks: Assorted and embroidered Norwegian knitted socks and sweaters
- Scarves: Large selection of t-shirts, hoodies, and scarves to take home for gifts
- Large range of colorful and souvenirs to take home for gifts
- All types of available
- Most souvenirs: moose, polar bears, seals, dolls, Viking toys and
- Soft toys and puppets
- Spices: Selection of Norwegian powder collection
- Dairy: Quality food, like cream, brown cheese, goat cheese, Freia chocolate,
- Norwegian smoked salmon and cloudberry jam
- Excellent customer service, purchases can be delivered to
- Perseid Pop-Up Store for collection
- Competitive price in all products offered and international credit cards are accepted
- Shipping service worldwide is offered
- Free shuttle between the ship and Oslo Cruise Terminal

Notes

Notes

VAT Refund Program Value Added Tax (VAT) is a tax refund program in which non-European Union citizens may be entitled to reclaim a portion or all of the tax paid for items purchased in participating stores. Each store's participation in the VAT refund program is discretionary. In most cases, VAT is already added to the purchase price. Please note that regulations and conditions governing the refund of VAT are subject to change. It is the responsibility of the cruise ship Guest to inquire about a store's VAT refund program participation and if their purchase qualifies. For information about participating stores listed on this map, please see your Port Shopping Guide.