



Dear Disney Magic Guest:

Since your sailing will travel only to countries in the European Union (EU), we are required by law to charge a Value Added Tax (VAT) of 21% on most onboard merchandise purchases and some services.

Below are a few general guidelines regarding VAT and suggestions on obtaining a refund (if applicable).

- Non-European guests may apply to Spain for a refund of the portion of the VAT tax paid for onboard purchases made during the cruise. You are eligible for a refund if you meet the following criteria:
  - Your permanent residence is outside the European Union
  - Each receipt must be greater than 90.16 Euros for qualified items - (Approximately \$108 US dollars - May vary based upon current exchange rate)
  - These items must be unused and will be taken out of the country
- VAT refunds are not applicable to services or items consumed during the course of the cruise such as food and beverages.

All locations selling merchandise (onboard shops, Senses Spa, and Shutters photography) will provide you with a receipt containing VAT information. Please note that lost receipts cannot be reproduced, receipts cannot be combined or refunded to meet threshold.

- Global Blue, the company that facilitates VAT refunds, requires special forms known as VAT checks. These VAT checks will be produced at the time of sale or soon after.
- The 2018 VAT checks will be electronically produced using the Global Blue Online Web application. If your purchase meets the VAT refund criteria, you will need to fill out the attached form containing personal information (such as your passport number) and give it to any Host/Hostess at the merchandise, Photo and Spa locations who will enter this information online and print the VAT check.
- The VAT checks, along with the receipts and merchandise, must be presented to the Customs officials at your last point of departure from the EU. The Customs official will stamp your VAT checks.
- The stamped VAT checks can be presented to the Global Blue office at the airport or mailed to Global Blue as outlined in the Global Blue brochure left in your stateroom. If redeemed at the airport, you will receive a cash refund less a processing fee. If redeemed through the mail, Global Blue will send you a check less a processing fee.
- Purchases made ashore may also be eligible for VAT refund. Please make sure that you obtain a claim form from the merchant where the purchase is made. Also be aware that while all shipboard purchases are subject to Spanish VAT rates and minimums for the entire itinerary, purchases made in France and Italy have a higher VAT standard rate and higher minimum purchase to be eligible for the refund. The chart below represents the most current information available to us on these rates and minimums.

COUNTRY OF PURCHASE	VAT STANDARD RATE	MINIMUM IN LOCAL CURRENCY	APPROXIMATE MINIMUM IN U.S. DOLLARS**
FRANCE	20%	EUR 175.01	\$210.00
ITALY	22%	EUR 154.94	\$186.00
SPAIN	21%	EUR 90.16	\$108.00

\*\*May vary due to current foreign currency rates.

We appreciate you sailing with us and trust you will have many fond memories of your time onboard.