

DIRECTIONS

Please darken the appropriate space completely with a pencil.

Example:

Excellent
Very Good
Good
Just Okay
Poor
N/A

Date of cruise embarkation:

Month	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
	0	0	0	0	0	0	0	0	0	0	0	0
Date	1	2	3	4	5	6	7	8	9	10		
	11	12	13	14	15	16	17	18	19	20		
	21	22	23	24	25	26	27	28	29	30	31	
19	98	99										

OVERALL

Thinking only about this ship and your experience on this cruise, how would you rate your Disney Cruise Line experience?

Excellent
Very Good
Good
Just Okay
Poor
N/A

PRE CRUISE

Bus transportation to Port Canaveral 000000
Wait time for embarkation 000000
Luggage delivery to stateroom 000000

STATEROOM

Overall stateroom 000000
Cleanliness of stateroom upon arrival 000000
Cleanliness of stateroom during stay 000000
Convenience of stateroom's bathroom layout 000000
Overall rating of housekeeping/stateroom host/ess 000000
Friendliness and courtesy of housekeeping staff 000000
Response of housekeeping staff to your specific requests 000000
Helpfulness of your stateroom host/ess in assisting with your itinerary planning 000000
In-room laundry/valet service 000000

If you stayed in a Concierge Suite

How special concierge staff made you feel 000000
Attentiveness/responsiveness of staff 000000

GUEST SERVICES/ ITINERARY PLANNING

Friendliness and courtesy of staff 000000
Staff gave you individualized attention 000000
Effectiveness of "Passport to Magic" 000000
Usefulness of the "Personal Navigator" 000000
Ease and convenience of "one stop" itinerary planning locations 000000

DINING EXPERIENCE

Lumière's/Parrot Cay/Animator's Palate

Overall dining experience 000000
Friendliness and courtesy of server team 000000
Knowledge of server team 000000
Quality of food 000000
Menu variety for adults 000000
Menu variety for children 000000

Palo (Adult dining)

Overall dining experience 000000
Friendliness and courtesy of server 000000
Knowledge of server 000000
Quality of food 000000

Quick service outlets/Bufetts

Prompt and efficient service 000000
Quality of food 000000

In-stateroom Dining

Prompt and efficient service 000000
Quality of food 000000

BARS AND LOUNGES

Friendliness and courtesy of bartenders and bar servers 000000
Promptness and efficiency of bartenders and bar servers 000000
Quality of beverages served 000000

ENTERTAINMENT

Overall live entertainment for adults 000000
Overall live entertainment for children 000000
Friendliness and courtesy of staff 000000
Availability of Disney characters 000000
Character shows at Walt Disney Theatre 000000
Junkanoo experience (4 day cruise only) 000000

Sessions/Off Beat/Rockin' Bar D

Enjoyment rating for adults 000000

Studio Seal/Promenade Lounge/ESPN Skybox

Enjoyment rating for adults/parents 000000
Enjoyment rating for children 000000

Walt Disney Theatre

Hercules: A Muse-ical Comedy 000000
Voyage of the Ghost Ship 000000
Disney Dreams 000000

PROGRAMMED EVENTS & ACTIVITIES

Children's Programmed Events & Activities (Ages 3-12)

Overall rating of events and activities 000000
Convenience and comfort of pre-registration and welcome at Disney's Oceaneer Club / Lab 000000
How special did we make your child feel 000000
Child's desire to return to activities 000000
Variety of events and activities 000000

Please have your teens complete this section.
Teens, we want to hear from you!!

Teen Programmed Events & Activities (Ages 13-17)

Overall rating of events and activities 000000
How special did we make you feel 000000
Desire to return to activities 000000
Variety of events and activities 000000
Time of day offered 000000

PROGRAMMED EVENTS & ACTIVITIES (Continued)

Family Programmed Events & Activities

Overall rating of events and activities 000000
How special did we make you feel 000000
How well did we do at creating a "magical" family experience 000000
Quality and delivery 000000
Time of day offered 000000

Adult Programmed Events & Activities

Overall rating of events and activities 000000
How special did we make you feel 000000
Quality and delivery 000000
Time of day offered 000000

ONBOARD SHOPPING EXPERIENCE

Overall shopping experience 000000
Friendliness and courtesy of staff 000000
Knowledge of merchandise staff 000000
Variety of merchandise 000000
Quality of merchandise 000000

SPA

Overall spa experience 000000
Friendliness and courtesy of spa staff 000000
Variety of services offered at spa/salon 000000

PHOTOGRAPHY

Friendliness and courtesy of staff 000000
In-room photo delivery service 000000
Quality of photography 000000
Value for the price paid 000000

Please continue on reverse side ▶

MAINTENANCE

	Excellent	Very Good	Good	Just Okay	Poor	N/A
Overall maintenance of the ship	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
General appearance of the ship	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Cleanliness of public areas of ship	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

SAFETY AND SECURITY

Efficiency of the safety drills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Friendliness and courtesy of security staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Friendliness and courtesy of medical staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

CASTAWAY CAY

Overall Castaway Cay experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall disembarkation process	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ease and convenience of trams	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Upkeep and cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Snorkeling experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recreational equipment rental	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shopping at <i>She Sells Seashells</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Shopping at <i>Bahamian Cultural Illusions</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Overall programmed events & activities for:

Children	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Teens	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Families/adults	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Variety of activities for:

Children	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Teens	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Families	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Adults	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Island dining experience

Quality of food served	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of beverages served	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Prompt service and efficiency at bar-b-que	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Prompt service and efficiency at bars	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Prompt service and efficiency on the beach	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Friendliness and courtesy of:

Custodial staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Recreation staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Programmed events & activities staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Food and beverage staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Merchandise staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

NASSAU/SHORE EXCURSIONS

	Excellent	Very Good	Good	Just Okay	Poor	N/A
Overall experience in Nassau	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall shore excursion experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staff that escorted you to shore excursion	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

GUEST INFORMATION

- Which *Disney Cruise Line* vacation package did you purchase?
 - ☐ 3 or 4 day "cruise-only"
 - ☐ 7 day combined "land/sea"
- Have you ever taken a cruise before this one?
 - ☐ Yes
 - ☐ No
- What are the ages of your children sailing with you?
 - ☐ 4 and under
 - ☐ 5 - 13
 - ☐ 14 - 17
 - ☐ No children
- What is your age?
 - ☐ 18 - 24
 - ☐ 25 - 34
 - ☐ 35 - 44
 - ☐ 45 - 54
 - ☐ 55 - 64
 - ☐ 65 and over

- Please indicate your likelihood to recommend each of the following *Disney Cruise Line* vacation packages to a friend or relative:

3 or 4 day "cruise-only"

- ☐ Definitely
- ☐ Probably
- ☐ Undecided
- ☐ Probably Not
- ☐ Definitely Not

7 day combined "land/sea"

- ☐ Definitely
- ☐ Probably
- ☐ Undecided
- ☐ Probably Not
- ☐ Definitely Not

- Please indicate your likelihood to take another *Disney Cruise Line* vacation over each of the following time periods:

- 1 year ☐ Definitely ☐ Probably ☐ Undecided
- ☐ Probably Not ☐ Definitely Not
- 3 years ☐ Definitely ☐ Probably ☐ Undecided
- ☐ Probably Not ☐ Definitely Not
- 5 years ☐ Definitely ☐ Probably ☐ Undecided
- ☐ Probably Not ☐ Definitely Not

GUEST INFORMATION (Continued)

- Which of the following *Disney Cruise Line* vacation packages would you be most interested in taking next?
 - ☐ 3 or 4 day "cruise-only"
 - ☐ 7 day "cruise-only"
 - ☐ 7 day combined "land/sea"
 - ☐ 10-12 day combined "land/sea"

- Please indicate which of the following cruise destinations interest you. (Mark all that apply.)

- ☐ Alaska
- ☐ Caribbean
- ☐ Europe
- ☐ Mexico
- ☐ Panama Canal
- ☐ Orient/Asia

- Is there anything you experienced that you would like to bring to our attention?

- Are there any Crew Members who made your cruise experience particularly magical?

OPTIONAL

Stateroom number:

First digit	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Second digit	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Third digit	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fourth digit	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Name: _____

Address: _____ City: _____

State: _____ Zip Code: _____ Country: _____

Telephone Number: _____



Dear *Disney Cruise Line* Guest,

We are delighted to have had you as our Guest on-board *Disney Magic* and hope your cruise experience was both magical and memorable.

Our goal is to provide you with an amazing and unique cruise experience that only *Disney* could create. To that end, your feedback is of vital importance to us.

Please take a moment and let us know how we are doing. Kindly complete this questionnaire (one Guest per stateroom) and deposit it in any of the themed collection boxes located at the Disembarkation Breakfast or the Gangway.

Thank you for taking the time to help us.

Best regards,

Arthur A. Rodney

Arthur A. Rodney
President





DIRECTIONS

Please darken the appropriate space completely with a pencil.

Example:

Excellent Very Good Good Just Okay Poor N/A

	Excellent	Very Good	Good	Just Okay	Poor	N/A
Blue Lagoon Beach Experience	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Catamaran Sailing Tour	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Crystal Cay Marine Park	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Crystal Cay Marine Park / City Tour Combo	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Crystal Palace Casino Tour	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Deep Sea Fishing	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Glass Bottom Boat	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Historic Harbour Cruise	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Historic Nassau City Tour	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Powerboat Exuma Tour	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Scuba Diving	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Snorkel Tour	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
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	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>