Disney Cruise Line

WELCOME TO SAN DIEGO

IMPORTANT INFORMATION ABOUT THE DEBARKATION PROCEDURE

Dear Guest,

As your cruise draws to an end, it has been our pleasure to have you onboard with us. We wish you a safe journey home and look forward to seeing you onboard another magical Disney Cruise Line® voyage in the near future. This letter will detail all the information you need to know to make your final debarkation process in San Diego as smooth as possible.

Please ensure that prior to debarking the ship you have your completed US Customs Declaration Form ready for the CBP inspector.

EXPRESS WALK-OFF

To participate in this program, simply pack your bags at your convenience and keep them inside your stateroom until the morning of departure.

Once the ship has been cleared by the local authorities and the Express Walk-Off announcement has been made at approximately 8:00 am, you may debark the ship with your luggage at any time.

Please note that no assistance with luggage is provided for this option. Guests who opt for Express Walk Off must be within their Customs allowance and not owe any Duty.

You can debark with all of your luggage any time after 8:00 am.

BREAKFAST DINING ROTATION

When dining this evening, you will receive a ticket from your Dining Room Server with the time and location where you can enjoy your debark breakfast.

Guests on First Seating: 7:15 am.

Guests on Second Seating: 8:30 am

Please attend breakfast hours promptly. Please note that room service is not available on debarkation morning. Be sure to remember to bring your day bag with you to the restaurant as you will be asked to debark the ship following breakfast.

Cove Cafe will be open from 6:30 am to 9:00 am on debark morning for your convenience.

LUGGAGE

Character, color coded luggage tags are provided to assist you in locating your luggage in the San Diego Terminal. Please write your Stateroom number, name, address and number of bags on these tags. Remove any old airline or Disney tags. Attach the new tags to your luggage and place it outside your Stateroom before 10:30 pm on the last night of your voyage for complimentary delivery to the ship's terminal. Any luggage not placed outside the Stateroom by 10:30 pm must be hand carried when debarking the ship.

We suggest that you keep all valuables, such as the items listed below, in your day bag to be kept with you throughout your journey:

- Key to the World Card
- Jewelry
- Medicines
- Cellular phones/ Cameras/ Laptop computers/Tablets
- Passport/Birth Certificate
- Cash

As you will not have access to the luggage you place outside your Stateroom the night before you debark, please remember not to pack any items you will need on debarkation morning (i.e. clothing). Your luggage will be placed in colored zones, according to your Stateroom number, for easy recognition in the port terminal. Porters will be available in the terminal to assist as you proceed through U.S. Customs and Border Protection. The porters in the terminal providing this assistance are employed by an independent company, so it is customary to provide a gratuity in recognition of their service. On debarkation morning Guests may wait comfortably in any of our public lounges until they hear the announcement for their colored Disney luggage tag before debarking the ship.

No fresh fruits, vegetables, plant materials, meats or animal products may be taken off the ship. If you have these items, kindly discard them in the amnesty bin as you disembark.

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U.S. CUSTOMS & BORDER PROTECTION

All non-U.S Guests including U.S. Legal Permanent residents and Canadian residents in your party must present themselves for inspection to a Customs and Border Protection officer in **Azure, Deck 3, Forward (Entrance by Sea Treasures) at 6:15 am** prior to any Guests being allowed to debark the ship.

To expedite the passport control process, please have the head of household present all documentation to the U.S. Customs and Border Protection Officer. Non-U.S. Guests entering on the Visa Waiver Program must present their passports and the ESTA approval form. Non-U.S. Guests with Travel Visas must present their passports and travel documents.
It is very important that you do not pack any of your citizenship documentation.

In accordance with Federal law, NO fruits, food stuffs or plant materials may be brought back into the United States. Heavy fines may be imposed on Guests found with these items. Green Palm handicrafts are discouraged for possible red mite infestation.

YOUTH ACTIVITIES

If you wish to return your Oceaneer Band, please visit Disney's Oceaneer Club or Disney's Oceaneer Lab on Deck 5, Midship, before 12:00 midnight on the final night of your cruise to receive a credit. You may also choose to keep your Oceaneer Band as a unique cruise memento!

SHUTTERS PHOTO GALLERY

Shutters will be open from 7:00 am to 8:30 am on debark morning for photo and USB sales only.

All other merchandise shops will be closed.

ALCOHOL PICK-UP LOCATION

Guests who purchased alcohol in the shipboard Duty-Free Shop or had alcohol collected at any of the ports, must retrieve their items on debark morning in Cadillac Lounge, located on Deck 3, Forward, during the hours of 7:00 am to 9:00 am.

SETTLING YOUR ONBOARD ACCOUNT

If you placed a credit card on your account, there is no need to visit Guest Services, as your account will automatically be charged.
If you are on a cash account, please settle your account prior to 7:00 am on debarkation morning.
A copy of your shipboard account will be delivered to your stateroom by 7:00 am on debarkation morning.

LOST AND FOUND

For your convenience, all lost and found items from the voyage can be found at the Guest Services desk on Deck 3, Midship.

U.S. CUSTOMS ALLOWANCE

- Total Duty Free Allowance per person is $800.

Your total purchases in the ports of call or on the ship may be combined in any way to make up the $800 limit per person.

- Total Liquor Allowance is per person 21 years of age or older
  - One liter
- Tobacco Allowance per person 18 years of age or older
  - One carton (200 cigarettes) and 100 cigars

Only those guests who have exceeded their U.S. Customs Allowance are required to complete a U.S. Customs Declaration Form.

U.S. Customs Declaration forms are available in multiple languages at the Guest Services Desk on Deck 3, Midship.

TRANSPORTATION

To : San Diego International Airport

- Continuous motorcoach transfers will be available upon arrival in the Port of San Diego for all Guests who have purchased air or ground transfers through *Disney Cruise Line ®*. You will need to claim your luggage in the terminal building after which time you and your luggage will board the same motorcoach to the San Diego International Airport. Airline check-in will be done at the airport. You will need to present your Key to the World Card to board the motorcoach.

To : Manchester Grand Hyatt San Diego

For those Guests continuing their vacation with transfers to Manchester Grand Hyatt San Diego, you can debark the ship by 8:45 am. The motorcoach will depart by 9:30 am.

EARLY DEPARTURE DEBARKATION PROCEDURE

Guests with flights out of San Diego International Airport prior to 11:00 am will receive ARIEL luggage tags from their Stateroom hosts and will be the first set of Guests to disembark the ship on debarkation morning.

We wish you a safe journey home and look forward to seeing you onboard for another magical *Disney Cruise Line®* voyage. As a reminder, we kindly ask that you deposit your comment cards in the boxes provided outside each restaurant. Please also ensure that your in-room safe is left OPEN when you leave your Stateroom.
All Guests must vacate their Stateroom by 8:15 am.
All Guests must debark the ship by 9:45 am.

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