

WELCOME TO PORT CANAVERAL IMPORTANT INFORMATION ABOUT THE DEBARKATION PROCEDURE

Dear Guest,

As your cruise draws to an end, it has been our pleasure to have you onboard the last 610 nautical miles of this Bahamian voyage. This letter will detail all the information you need to know to make your final debarkation process in Port Canaveral as smooth as possible.

EXPRESS WALK-OFF

For Guests that would like to debark the ship and maximize their time in Port Canaveral, you will have the option to take your luggage off the ship at your leisure once the ship has been cleared by the local authorities. You do not need to wait for your luggage to enter the terminal, and there is no need to claim it inside the terminal building. For those that wish to take advantage of Express Walk-Off, please note that no assistance with luggage is provided by onboard crew or shoreside representatives. We ask that you meet in the Lobby Atrium, Deck 3, Midship with ALL of your luggage at 7:00 am, where you may wait comfortably until the ship is cleared by local authorities.

BREAKFAST DINING ROTATION

Breakfast will be served in the same restaurant where you were scheduled to dine on the last evening of your cruise.

Guests on Main Seating: 6:45 am
Guests on Second Seating: 8:00 am
Please attend breakfast hours promptly.
Please note that room service is not available on
debarkation morning.

Be sure to remember to bring your day bag with you to the restaurant as you will be asked to debark the ship following breakfast.

Cove Cafe will be available for speciality coffees from 6:30 am to 8:30 am. Deck 11, Forward.

LUGGAGE

Character colored luggage tags are provided to assist you in locating your luggage in the Port Canaveral terminal. Please write your stateroom number, name, address and number of bags on these tags. Remove any old airline or Disney tags. Attach the new tags to your luggage and place it outside your stateroom between 8:30 pm and 10:30 pm on the last night of your voyage for complimentary delivery to the ship's terminal. Any luggage not placed outside the stateroom by 10:30 pm must be hand carried by the Guest when disembarking the ship.

We suggest that you keep all valuables, such as the items listed below, in your day bag to be kept with you throughout your journey:

- Key to the World Card
- Jewelry
- Medicines
- Cellular phones/Cameras/Laptop computers/Tablets

Passport/Birth Certificate

• Cash

As you will not have access to the luggage you place outside your stateroom the night before you debark, please remember not to pack any items you will need on debarkation morning (i.e. clothing): Your luggage will be placed in colored zones, according to your stateroom number, for easy recognition in the port terminal. Porters will be available in the terminal to assist you as you proceed through U.S. Customs and Border Protection. The porters are employed by an independent company, so it is customary to provide a gratuity in recognition of their service.

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U.S. CUSTOMS & BORDER PROTECTION

After collecting your luggage, all Guests (U.S. and non-U.S.) in your party must present themselves for inspection with U.S. Customs and Border Protection. Guests are required to have proof of citizenship in hand, ready for inspection. To expedite the passport control process, please have the head of household present all documentation together to the U.S. Customs and Border Protection Officer. Non-U.S. Guests entering on the Visa Waiver Program must present their passports and the ESTA approval form. It is very important that you do not pack any of your citizenship documentation.

Non-U.S. Guests with Travel Visas must present their passports and travel documents.

SETTLING YOUR ONBOARD ACCOUNT

If you placed a credit card on your account, there is no need to visit Guest Services, as your account will automatically be charged. If you are on a cash account, please settle your account prior to 7:00 am. A copy of your shipboard account will be delivered to your stateroom by 7:00 am.

YOUTH ACTIVITIES

If you wish to return your Oceaneer Band, please visit Disney's Oceaneer Club or Disney's Oceaneer Lab, Deck 5, Midship before 11:00 pm on the final night of your cruise to receive a credit. You may also choose to keep your Oceaneer Band as a unique cruise memento!

<u>SHUTTERS PHOTO GALLERY</u>

Shutters Photo Gallery will be open from 7:00 am to 9:00 am on debark morning, for photo and USB sales only.

All other Merchandise shops will be closed.

LOST AND FOUND

For your convenience, all lost and found items from the voyage can be found at the Guest Services desk on Deck 3, Midship.

ALCOHOL PICK-UP LOCATION

Guests who purchased alcohol in the shipboard Duty-Free Shop or had alcohol collected at any of the ports, may retrieve these items at the desk located to the right of the Deck 3 Midship gangway, Starboard side, during the hours of 7:00 am and 9:15 am.

U.S. CUSTOMS ALLOWANCE

Guest should only complete a U.S. Customs Declaration form if they have something to declare.

- Total Duty Free Allowance per person is \$800. Your total purchases in our ports of call or on the ship may be combined in any way to make up the \$800 limit per person.
- Total Liquor Allowance per person over 21 years of age is oneliter.
- Tobacco Allowance per person over 18 years of age is one carton (200 cigarettes) and 100 cigars.
- Currency or monetary instruments over \$10,000 U.S. or foreign equivalent.
- In accordance with Federal law, NO fruits, food stuffs or plant materials may be brought back into the United States. Heavy fines may be imposed on Guests found with these items. Green Palm handicrafts are discouraged for possible red mite infestation.

U.S. Customs Declaration forms are available in multiple languages at the Guest Services Desk on Deck 3, Midship. Completed Customs Declaration forms must be presented together with your citizenship documentation to the U.S. Customs and Border Protection Officer.

TRANSPORTATION

To: Orlando International Airport

• Continuous bus transfers will be available upon arrival in Port Canaveral for all Guests who have purchased air or ground transfers through Disney Cruise Line®.

You will need to claim your luggage in the terminal building and proceed through U.S. Customs after which time you and your luggage will board the same bus to the Orlando International Airport. Airline check-in will be done at the airport. You will need to present your Key to the World Card to board the bus.

- If you are participating in the Onboard Airline Check-in program, please refer to the separate instructions provided in your boarding pass information packet that will be delivered to your stateroom.
- If you have a flight prior to 1:00 pm, you must debark the ship prior to 8:00 am. Failure to do so will result in your bags being pulled and requiring you to check in directly at the airport.

To: The Walt Disney World Resort®

Guests continuing their vacation with transfers to the Walt Disney World Resort Hotels should disembark the Ship no later than 8.15 am. The motor coach departs promptly at 9.00 am.

We wish you a safe journey home and look forward to seeing you on board for another magical Disney Cruise Line® voyage. As a reminder, we kindly ask that you deposit your comment cards in the boxes provided outside each restaurant. Please also ensure that your in-room safe is left OPEN when you leave your stateroom.

All Guests must vacate their stateroom by 8:00 am

All Guests must debark the ship by 9:15 am



Onboard Airline Check-In Helpful Tips

To ensure a smooth debarkation experience, please remember the following helpful tips:

- As a guest of the Onboard Airline Check-in program, we welcome you to disembark at your own convenience between 7.00 a.m. & 9.00 a.m. Please ensure you have your Blue OAC packet with all boarding passes inside in your hands available for presentation at the deck 3 mid-ship gangway.
- Remove any old or airline or Disney Cruise Line luggage tags.
- Attach the enclosed tags to your luggage and place outside your stateroom between 08:30 p.m. and 10:30 p.m.
- Please note these are temporary tags and will be replaced with your complete details upon arrival at the airport.
- Luggage placed outside your stateroom after 10:30 p.m. will not be able to participate in the service. You will need to collect your luggage in the Luggage Hall and check it in at the airport.
- Do not pack your proof of citizenship or photo ID's in your luggage. You must present these documents for inspection to US Customs and Border Protection for each member in your party and one Customs Declaration form for each household.
- You may not change your flight once you are checked in with the Onboard Airline Check-In service. Any seat assignment requests must be done directly with the airline.
- Your boarding pass contains your luggage claim ticket numbers. Please keep these numbers secure as they correspond to your luggage.
- •Hand-carry any valuables such as cash, jewelry, computers, cellular phones and medication.
- You will not have access to your checked luggage after it has been collected onboard.
- Applicable airline baggage fees will be posted directly to your shipboard account. Contact Guest Services on Deck 3 mid ship if you are a frequent flyer member of any of the participating airlines.
- Some guests may be selected to check in at the airport and may not be able use this service.
- For your convenience Cabana's will be serving a continental breakfast from 6.30 a.m. 8.30 a.m.

IMPORTANT INFORMATION

Please be sure to arrive at your departure gate at least 30 minutes prior to your scheduled departure time. In the event of lost or delayed luggage, please contact your airline directly for assistance.



Onboard Airline Check-In Debarkation Information

Thank you for enrolling in the Onboard Airline Check-in program available through Disney Cruise Line*. At this time, we are pleased to provide you with the following information in preparation for your trip home.

VERY IMPORTANT INFORMATION

If your flight departs PRIOR to 1:00 pm
It is recommended that you disembark the ship by 8:00 am to allow enough time for you to clear Customs and depart on your motor coach for the airport by 8:30 am.

If your flight departs AFTER 1:00 pm
Please check-in at the bus depot by 9:15 am to ensure a timely arrival at the airport. Please allow enough time to clear Customs.

Transfers for guests on flights departing after 1:00 pm leave the bus depot at 9:30 am.

Valet Luggage Tags

Please remove any old airline or Disney Cruise Line luggage tags. Attach the enclosed tags to your luggage and place outside your stateroom between 8:30 pm and 10:30 pm. Your belongings will be transported directly to your airline and checked-in through to your home airport. Any luggage not placed outside the stateroom by 10:30 pm will not be able to participate in the service and will need to be checked in by the guest at the airport.

These tags are not your official airline tags and will show MCO as the departure airport, not your final destination. These tags will be replaced with the official airline tags at the Port prior to being transferred to the airport.

Upon disembarkation, you'll proceed directly through the Customs Hall. Once you have presented your Customs Declaration Form to the Customs & Border Protection Officials, you'll continue on to a Disney Cruise Line motor coach for transportation to the Orlando International Airport. There is no need to identify your luggage in the luggage hall, as it will already be staged for transport to the airport in a secured area. You will not be able to access your luggage.

Airline Boarding Passes

Since you already have your boarding pass and are checked-in for your flight, upon arrival at the Orlando International Airport, you may bypass airline check-in and proceed directly to security and then on to your gate for your flight to your final destination. Don't forget that you'll need a passport/government issued photo ID in addition to your boarding pass to proceed through airport security.

You can not change your flight once you are checked in with the

Onboard Airline Check-In program.

Your boarding pass contains your baggage claim ticket numbers.

Please keep these numbers secure as they correspond to your luggage.

NOTE: If you choose to carry your luggage off the ship and will not use the Valet Luggage Tags after they have been printed and delivered to your room, you MUST return them to the Guest Services Desk located deck 3 Mid-Ship. The Valet Luggage Tags contain your baggage claim ticket numbers and if not used MUST be voided from the airline systems. Failure to do so will result in additional charges by the airlines when you check-in your luggage at the airport.

While we realize it is customary for Guests to hand carry their alcohol purchases aboard flights, it is now required for Guests traveling by air to pack them only within their checked luggage.

We request that you hand carry valuables such as cash, negotiable securities or other financial instruments, gold, silver, jewelry, ornaments.

works of art photographic/video/audio equipment or supplies, laptop computers, cellular phones, prescription medication and personal identification such as citizenship documents.

While we realize it is customary for Guests to hand carry their alcohol purchases aboard flights, it is now required for Guests traveling by air to pack them only within their checked luggage.

We request that you hand carry valuables such as cash, negotiable securities or other financial instruments, gold, silver, jewelry, ornaments, works of art photographic/video/audio equipment or supplies, laptop computers, cellular phones, prescription medication and personal identification such as citizenship documents.

In accordance with Federal Law, NO fresh fruits, vegetables, plant materials or meats of animal products may be brought back into the United States. Heavy fines may be imposed on guests found with these items.

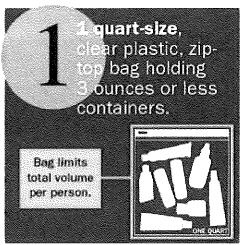
Terms and Conditions

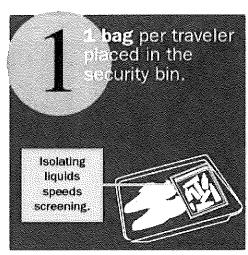
By participating in the Onboard Airline Check-in program you are subject to the rules and regulations of the US Customs and Border Protection (CBP) and are accepting the conditions as listed below.

- CBP enforces the import and export laws and regulations of the U.S. federal government and conducts immigration policy and programs.
- CBP will be provided a list of all participants in Onboard
 Airline Check-in and may request for a participant to be
 withdrawn from the program to perform a search of them
 and their luggage.
- Participants in Onboard Airline Check-in are not exempt from random search by CBP.
- Participant's luggage will be subject to search by CBP without the participant being present.
- CBP may ask for a participant's luggage to be presented along with the participant to perform further inspection of the participant and their luggage. The participant will have to wait for the luggage to be presented by Onboard Airline Check-in dockside operations before proceeding through customs. At this time the participant may be deemed not eligible for Onboard Airline Check-in and must proceed to the airport with their luggage.

If you have any questions related to this program, please stop by the Guest Services desk located on Deck 3, Mid-ship.







- The Secretary of the Department of Homeland Security has determined that there is a high risk of terrorism against U.S. civil aviation. Additional restrictions are in effect to assure the security of air travel. To expedite the screening process, it is suggested that passengers travel light and accessible property should be organized and kept to a minimum.
- Passenger's carry-on baggage should have minimal clutter to expedite the screening process.
- passengers are prohibited from taking liquids, gels, and/ or aerosols past the security check point EXCEPT for one clear transparent resalable 1 quart (1 liter) size plastic bag containing liquids, gels, and/or aerosols in travel size containers (3.4 oz./100 ml) capacity or less per container.
- The contents of the plastic bag must fit comfortably within the bag and the plastic bag must be completely closed/sealed.
- The plastic bag is subject to a visual inspection or x-ray screening (if available) separate from passengers' carry-on bag.

- If any of the below items do not fit in the closed/sealed 1 quart (1 liter) size plastic bag and/or the size of the containers exceeds travel size (3.4 oz./100 ml), they must be declared to screeners at the passenger screening checkpoint. Declaration must be made in conjunction with screening.
- Upon declaration by the passenger, the aircraft operator must determine if the types and quantities of the liquids, gels, and/or aerosols fit within one of the following categories and are in quantities reasonably necessary for the passenger's itinerary.
 - Baby formula/milk (to include breast milk) and baby food/juice in containers if a baby or small child is traveling
 - 2. Medications (liquid, gel, and/or aerosol)
 - Liquids (to include juice) or gels for diabetic or other medical needs
- Passengers may be subjected to secondary screening if they enter the screening checkpoint with liquids, gels, and/or aerosols on their person or in their carry-on baggage.



Baggage Locked?

Please use a TSA-recognized lock or leave your baggage unlocked to avoid having your lock broken if a physical inspection is required.



A fist of TSA-recognized locks can be found at www.tsa.gov. Baggage may be searched at any time.



Film Warning

Please REMOVE ALL UNDEVELOPED FILM and cameras with undeveloped film from your baggage as the security equipment may damage it.



Firearms Declaration

Firearms must be unloaded, locked in a hard-sided container and declared to your airline for transport in checked baggage only. The passenger checking the bag must retain the key or combination. Unauthorized explosive or incendiary devices are prohibited in checked baggage. Failure to comply can result in civil and criminal penalties.

Contact your sirline for more information.

TRANSPORTATION OF FIREARMS AND INSPECTION OF CHECKED BAGGAGE

TSA REGULATIONS REQUIRE THAT FIREARMS IN **CHECKED BAGGAGE** MUST BE DECLARED, UN-LOADED AND CARRIED IN A LOCKED HARD-SIDED **CONTAINER. THE PAS-SENGER CHECKING THE BAG MUST RETAIN THE KEY** OR COMBINATION. **UNAUTHORIZED EXPLOSIVE OR INCENDIARY DEVICES ARE** PROHIBITED IN CHECKED BAGGAGE. **PASSENGERS FAILING TO DECLARE FIREARMS OR TRANSPORTING** LOADED FIREARMS **ARE SUBJECT TO** SUBSTANTIAL CIVIL PENALTIES.

PASSENGERS
MUST CONTROL THEIR
BAGGAGE TO PREVENT
THE INTRODUCTION OF
DANGEROUS ITEMS
WITHOUT THEIR
KNOWLEDGE AND MUST
ALSO NOT
ACCEPT ITEMS FROM UNKNOWN PERSONS. CARRY-ON ITEMS AND
CHECKED BAGGAGE ARE
SUBJECT TO SEARCH.

HAZARDOUS MATERIALS RESTRICTIONS

Federal law forbids the carriage of hazardous materials aboard aircraft in your luggage or on your person. Cargo containing hazardous materials (dangerous goods) for transportation by aircraft must be offered in accordance with the Federal Hazardous **Materials Regulations** (49 CFR parts 171-180). A violation can result in five years imprisonment and penalties of \$250,000 or more (49 U.S.C. 5124). **Hazardous materials** (dangerous goods) include explosives, compressed gases, flammable liquids and solids, oxidizers, poisons, corrosives and radioactive materials. **Examples: Paints, lighter** fluid, fireworks, tear gases, oxygen bottles, and radiopharmaceuticals. There are special exceptions for small quantities (up to 70 ounces total) of medicinal and toilet articles carried in your luggage and certain smoking materials carried on your person. For further information contact your airline representative.

NOTICE-OVERBOOKING OF FLIGHTS

Airline flights may overbooked, and there is a slight chance that a seat will not be available on a flight for which a person has a confirmed reservation. If the flight is overbooked, no one will be denied a seat until airline personnel first ask for volunteers willing to give up their reservation in exchange for compensation of the airline's choosing. If there are not enough volunteers, the airline will deny boarding to other persons in accordance with its particular boarding priority. With few exceptions, including failure to comply with the carrier's check-n deadline (which are available upon request from the air carrier), persons denied boarding involuntarily are entitled to compensation. The complete rules for the payment of compensation and each airline's boarding priorities are available at all airport ticket counters and boarding locations. Some airlines do not apply these consumer protections to travel from some foreign countries, although other consumer protections may be available. Check with your airline or your travel agent.

LIMITATIONS OF LIABILITY

Passengers on a journey involving an ultimate destination or a stop in a country other than the country of departure are advised that international treaties known as the Montreal Convention, or its predecessor, the Warsaw Convention including its amendments, may apply to the entire journey, including any portion thereof within a country. For such passengers, the treaty, including special contracts of carriage embodied in applicable tariffs, governs, and may limit the liability of the Carrier in respect of death or injury to passengers, and for destruction or loss of, or damage to, baggage, and for delay of passengers and baggage.

For most international travel (including domestic portions of international journeys) liability for loss, delay or damage to baggage is limited to approximately \$9.07 per pound (\$20.00 per kilo) for checked baggage and \$400 per passenger for unchecked baggage unless a higher value is declared and an extra charge is paid.

PUBLIC INSPECTION OF TARRIFFS

All currently effective passenger tariffs to which this airline is a party and all passenger tariff publications which have been issued but are not yet effective are on file in the airline office. The tariffs

may be inspected by any person upon request for such inspection. The employees of this airline on duty in this office will lend assistance in securing information from tariffs. In addition, a complete file

of tariffs, with indexes thereof, is maintained and kept by the airline and available for public inspection. Consult your airline for more information.

A complete file of tariffs for this airline can be found:

valuables. Consult your car-

rier for details.

800 Independence Avenue, SW Washington, DC 20591

Updated 02/14/14