



DISNEY CRUISE LINE

# WELCOME TO PORT CANAVERAL

## IMPORTANT INFORMATION ABOUT THE DEBARKATION PROCEDURE

Dear Guest,

As your cruise draws to an end, it has been our pleasure to have you onboard the last 610 nautical miles of this Bahamian voyage. This letter will detail all the information you need to know to make your final debarkation process in Port Canaveral as smooth as possible.

### EXPRESS WALK-OFF

For Guests that would like to debark the ship and maximize their time in Port Canaveral, you will have the option to take your luggage off the ship at your leisure once the ship has been cleared by the local authorities. You do not need to wait for your luggage to enter the terminal, and there is no need to claim it inside the terminal building. For those that wish to take advantage of Express Walk-Off, please note that no assistance with luggage is provided by onboard crew or shoreside representatives. We ask that you meet in the Lobby Atrium, Deck 3, Midship with ALL of your luggage at 7:00 am, where you may wait comfortably until the ship is cleared by local authorities.

### BREAKFAST DINING ROTATION

Breakfast will be served in the same restaurant where you were scheduled to dine on the last evening of your cruise.

Guests on Main Seating: 6:45 am

Guests on Second Seating: 8:00 am

Please attend breakfast hours promptly.

Please note that room service is not available on debarkation morning.

Be sure to remember to bring your day bag with you to the restaurant as you will be asked to debark the ship following breakfast.

Cove Cafe will be available for speciality coffees from 6:30 am to 8:30 am. Deck 11, Forward.

### LUGGAGE

Character colored luggage tags are provided to assist you in locating your luggage in the Port Canaveral terminal. Please write your stateroom number, name, address and number of bags on these tags. Remove any old airline or Disney tags. Attach the new tags to your luggage and place it outside your stateroom between 8:30 pm and 10:30 pm on the last night of your voyage for complimentary delivery to the ship's terminal. Any luggage not placed outside the stateroom by 10:30 pm must be hand carried by the Guest when disembarking the ship.

We suggest that you keep all valuables, such as the items listed below, in your day bag to be kept with you throughout your journey:

- Key to the World Card
- Jewelry
- Medicines
- Cellular phones/Cameras/Laptop computers/Tablets
- Passport/Birth Certificate
- Cash

As you will not have access to the luggage you place outside your stateroom the night before you debark, please remember not to pack any items you will need on debarkation morning (i.e. clothing). Your luggage will be placed in colored zones, according to your stateroom number, for easy recognition in the port terminal. Porters will be available in the terminal to assist you as you proceed through U.S. Customs and Border Protection. The porters are employed by an independent company, so it is customary to provide a gratuity in recognition of their service.

## U.S. CUSTOMS & BORDER PROTECTION

After collecting your luggage, all Guests (U.S. and non-U.S.) in your party must present themselves for inspection with U.S. Customs and Border Protection. Guests are required to have proof of citizenship in hand, ready for inspection. To expedite the passport control process, please have the head of household present all documentation together to the U.S. Customs and Border Protection Officer. Non-U.S. Guests entering on the Visa Waiver Program must present their passports and the ESTA approval form. It is very important that you do not pack any of your citizenship documentation.

Non-U.S. Guests with Travel Visas must present their passports and travel documents.

## SETTLING YOUR ONBOARD ACCOUNT

If you placed a credit card on your account, there is no need to visit Guest Services, as your account will automatically be charged. If you are on a cash account, please settle your account prior to 7:00 am. A copy of your shipboard account will be delivered to your stateroom by 7:00 am.

## YOUTH ACTIVITIES

If you wish to return your Oceaneer Band, please visit Disney's Oceaneer Club or Disney's Oceaneer Lab, Deck 5, Midship before 11:00 pm on the final night of your cruise to receive a credit. You may also choose to keep your Oceaneer Band as a unique cruise memento!

## SHUTTERS PHOTO GALLERY

Shutters Photo Gallery will be open from 7:00 am to 9:00 am on debark morning, for photo and USB sales only. All other Merchandise shops will be closed.

## LOST AND FOUND

For your convenience, all lost and found items from the voyage can be found at the Guest Services desk on Deck 3, Midship.

## ALCOHOL PICK-UP LOCATION

Guests who purchased alcohol in the shipboard Duty-Free Shop or had alcohol collected at any of the ports, may retrieve these items at the desk located to the right of the Deck 3 Midship gangway, Starboard side, during the hours of 7:00 am and 9:15 am.

## U.S. CUSTOMS ALLOWANCE

*Guest should only complete a U.S. Customs Declaration form if they have something to declare.*

- Total Duty Free Allowance per person is \$800. Your total purchases in our ports of call or on the ship may be combined in any way to make up the \$800 limit per person.
- Total Liquor Allowance per person over 21 years of age is one liter.
- Tobacco Allowance per person over 18 years of age is one carton (200 cigarettes) and 100 cigars.
- Currency or monetary instruments over \$10,000 U.S. or foreign equivalent.
- In accordance with Federal law, NO fruits, food stuffs or plant materials may be brought back into the United States. Heavy fines may be imposed on Guests found with these items. Green Palm handicrafts are discouraged for possible red mite infestation.

U.S. Customs Declaration forms are available in multiple languages at the Guest Services Desk on Deck 3, Midship. Completed Customs Declaration forms must be presented together with your citizenship documentation to the U.S. Customs and Border Protection Officer.

## TRANSPORTATION

To: Orlando International Airport

- Continuous bus transfers will be available upon arrival in Port Canaveral for all Guests who have purchased air or ground transfers through Disney Cruise Line®.

You will need to claim your luggage in the terminal building and proceed through U.S. Customs after which time you and your luggage will board the same bus to the Orlando International Airport. Airline check-in will be done at the airport. You will need to present your Key to the World Card to board the bus.

- If you are participating in the Onboard Airline Check-in program, please refer to the separate instructions provided in your boarding pass information packet that will be delivered to your stateroom.
- If you have a flight prior to 1:00 pm, you must debark the ship prior to 8:00 am. Failure to do so will result in your bags being pulled and requiring you to check in directly at the airport.

To: The Walt Disney World Resort®

Guests continuing their vacation with transfers to the Walt Disney World Resort Hotels should disembark the Ship no later than 8:15 am. The motor coach departs promptly at 9:00 am.

We wish you a safe journey home and look forward to seeing you on board for another magical Disney Cruise Line® voyage. As a reminder, we kindly ask that you deposit your comment cards in the boxes provided outside each restaurant. Please also ensure that your in-room safe is left OPEN when you leave your stateroom.

All Guests must vacate their stateroom by 8:00 am

All Guests must debark the ship by 9:15 am