

# WELCOME TO MIAMI

## IMPORTANT INFORMATION ABOUT THE DEBARKATION PROCEDURE

As your cruise draws to an end, it has been our pleasure to have you onboard. This letter will detail all the information you need to know to make your debarkation process in Miami as smooth as possible.

### EXPRESS WALK-OFF

To maximize your time in Miami and to participate in this program, simply pack your bags at your convenience and keep them inside your stateroom until the morning of departure. Please meet on Deck 4, Midship and once the ship has been cleared by local authorities and the Express Walk-Off announcement has been made at approximately 7:00 am; only Guests in possession of all of their luggage will be able to disembark. Please note that luggage assistance is not provided for this option. Please meet on Deck 4 Midship.

### ALCOHOL PICK-UP LOCATION

Guests who purchased alcohol in the shipboard Duty-Free Shop or had alcohol collected at any of the ports, may retrieve their items on debark morning in Fathoms, located on Deck 3, Forward, during the hours of 7:00 am to 9:00 am.

### BREAKFAST DINING ROTATION

Breakfast will be served in the same restaurant where you were scheduled to dine on the last evening of your cruise.

#### Animator's Palate

6:45 am (Main Seating) ~ 8:00 am (Second Seating)

#### Carioca's & Lumiere's

7:00 am (Main Seating) ~ 8:15 am (Second Seating)

Please attend breakfast hours promptly.

Please note that room service is not available on debarkation morning.

Be sure to remember to bring your day bag with you to the restaurant as you will be asked to debark the ship following breakfast.

Cove Café will be available for speciality coffees from 6:30 am to 8:30 am Deck 9, Forward.

### EARLY FLIGHTS & EARLY DEBARK REQUESTS

Guests with flights out of Miami International Airport prior to 12:00 pm are considered EARLY FLIGHTS. As a reminder all Guests should be aware that they must remain onboard until their luggage color & character code is called to debark via shipwide announcement. Guests wishing to go ashore early, are advised to either participate in the Express walk off or Contact Guest Services for early debarkation luggage tag.

### LUGGAGE

Character colored luggage tags are provided to assist you in locating your luggage in the Miami terminal. Please write your stateroom number, name, address and number of bags on these tags. Remove any old airline or Disney tags. Attach the new tags to your luggage and place it outside your stateroom between 8:30 pm and 10:15 pm on the last night of your voyage for complimentary delivery to the ship's terminal. Any luggage not placed outside the stateroom by 10:15 pm must be hand carried by the Guest when disembarking the ship.

We suggest that you keep all valuables, such as the items listed below, in your day bag to be kept with you throughout your journey:

- *Key to the World Card*
- Jewelry
- Medicines
- Cellular phones/ Cameras/ Laptop computers/ Tablets
- Passport/Birth Certificate/Driver's License
- Cash

As you will not have access to the luggage you place outside your stateroom the night before you debark, please remember not to pack any items you will need on debarkation morning (i.e. clothing). Your luggage will be placed on the luggage carousels in the terminal according to the character luggage tag that you place on your bag.

Announcements will be made in the morning to advise Guests which character luggage tags are ready to disembark the ship and where. We kindly ask those Guests who are waiting to disembark to wait in D-Lounge or Fathoms until their character luggage tag is called.



## U.S. CUSTOMS & BORDER PROTECTION

After collecting your luggage, all Guests (U.S. and non-U.S.) in your party must present themselves for inspection with U.S. Customs and Border Protection. Guests are required to have proof of citizenship and a U.S. Customs Declaration form (one per household) completed and in hand, ready for inspection. To expedite the passport control process, please have the head of household present all documentation and the U.S. Customs Declaration form together to the U.S. Customs and Border Protection Officer. Non-U.S. Guests entering on the Visa Waiver Program must present their passports and the ESTA approval form.

It is very important that you do not pack any of your citizenship documentation.

In accordance with Federal law, NO fruits, food stuffs or plant materials may be brought back into the United States. Heavy fines may be imposed on Guests found with these items. Green Palm handicrafts are discouraged for possible red mite infestation.

Non-U.S. Guests with Travel Visas must present their passports and travel documents.

U.S. Customs Declaration forms are available in multiple languages at the Guest Services Desk on Deck 3, Midship.

## ONBOARD AIRLINE CHECK-IN

Guests participating in OAC will remain on board until their bags are cleared by CBP. This process can last until 8:30 am. An announcement will be made once Guests can disembark.

## YOUTH ACTIVITIES

If you wish to return your Oceaneer Band, please visit *Disney's Oceaneer Club* or *Disney's Oceaneer Lab*, Deck 5, Midship before 12:00 am on the final night of your cruise to receive a credit. You may also choose to keep your Oceaneer Band as a unique Cruise Memento!

## SHUTTERS PHOTO GALLERY

Shutters will be open from 7:00 am to 8:30 am on debark morning for photo and CD sales only.

All Other Merchandise Shops Will Be Closed

## SETTLING YOUR ONBOARD ACCOUNT

If you placed a credit card on your account, there is no need to visit Guest Services, as your account will automatically be charged. If you are on a cash account, please settle your account prior to 7:00 am on debarkation morning. A copy of your shipboard account will be delivered to your stateroom by 6:30 am on debarkation morning.

We wish you a safe journey home and look forward to seeing you onboard for another magical *Disney Cruise Line*® voyage. As a reminder, we kindly ask that you deposit your comment cards in the boxes provided outside each restaurant. Please also ensure that your in-room safe is left OPEN when you leave your stateroom. All Guests must vacate their stateroom by 8:00 am and you can comfortably wait in any of the following lounges until your character color tag is called to debark: D lounge, Fathoms & Promenade Lounge.

As a requirement from the US Customs and Immigrations officials, all Guests must debark the ship and go through Customs and Immigrations inspection by 9:00 am.

## LOST AND FOUND

For your convenience, all lost and found items from your voyage will be located at the Guest Services Desk located on Deck 3, Midship.

## U.S. CUSTOMS ALLOWANCE

- Total Duty Free Allowance per person is \$800. Your total purchases in our ports of call or on the ship may be combined in any way to make up the \$800 limit per person.
- Total Liquor Allowance per person over 21 years of age is one liter.
- Tobacco Allowance per person over 18 years of age is one carton (200 cigarettes) and 100 cigars.

## TRANSPORTATION

To : Miami International Airport

• For all Guests on the *Disney Cruise Line*® Air Program or those who purchased transfers, motorcoach transportation to Miami International Airport will be available. Once you have collected your luggage and cleared U.S.

Customs, you will be directed to the next available motorcoach. You will need to present your Key to the World card to board the motorcoach. Please ensure that you do not pack any essential items such as passports, medication and identification. Please provide ample time to debark (30 minutes) to collect luggage and proceed through CBP prior to the last departure at 9:30 am.

To: Conrad Miami & Marriott Stanton South Beach

For Guests with hotel stays and/or pre-purchased ground transfers arranged by Disney Cruise Line, motorcoach transportation is scheduled to depart the cruise terminal at 9:30 am.