

Dear Guests,

We want to take this opportunity to provide you with an update on our itinerary.

The latest reports from the National Weather Service and National Hurricane Center indicate Hurricane Matthew is likely to significantly impact Port Canaveral tomorrow. At this time, we are still hopeful we will be able to enter Port Canaveral on Saturday after the Coast Guard has determined it is safe for cruise ship operations. However, we are not able to predict the time this will occur.

Assuming we are able to sail into Port Canaveral on Saturday, guests who want to disembark will be able to do so as long as it is safe. However, we will also allow guests to remain onboard until Sunday given the limited availability of hotel accommodations in Central Florida.

If we are unable to enter Port Canaveral on Saturday, we will plan to do so on Sunday. If Port Canaveral is still not open on Sunday, we will make every effort to disembark at an alternate Florida port and provide complimentary transportation back to Port Canaveral.

Guests with Disney Cruise Line air arrangements will have their revised itinerary delivered to their stateroom. Guests who have made their own flight arrangements are encouraged to contact their air carrier to reschedule their flights for Sunday. Orlando International Airport will be closed Friday so there will likely be increased call volume at the airlines. Please contact Guest Services if you need assistance.

We know this change is an inconvenience, and hope you understand that while we always strive to deliver magical cruise vacations, nothing is more important to us than providing a safe experience for our guests and crew. Please know that we are here to assist in any way we can and appreciate your patience.

Given the impossibility of predicting how the storm will impact Port Canaveral, we will continue to monitor the storm closely and will provide updates on any further changes.

We appreciate you sailing with us this week and truly hope you'll sail with us again in the future.

Sincerely,
Cast & Crew
Disney Cruise Line

