

Dear Disney Cruise Line Guests,

Welcome to beautiful Vancouver, Canada! The Cast and Crew of the *Disney Wonder* are looking forward to your arrival. While you settle in at the hotel, we want to make you aware of a few important items to prepare you for your cruise.

## Ready for Cruise Check-In?

To expedite your check-in at the cruise terminal, please make sure you have completed all necessary cruise documentation prior to arrival. If you have completed "My Online Check-In" at disneycruise.com and have printed and signed your Online Check-In Signature Form, you're all set. If you have not completed "My Online Check-In", please complete the Payment Authorization Form, Cruise Contract and Embark-Departure Form located in your Guest Travel Booklet.

## Hospitality Desk

We invite you to visit the *Disney Cruise Line* Hospitality Desk located in the lobby of the hotel if you require assistance with completing your cruise documents, to obtain additional cruise documents and luggage tags or if you have questions regarding your cruise.

<u>Disney Cruise Line Hospitality Desk Hours</u>

One Day Prior to Sailing: 2:00 PM to 8:00 PM

Day of Sailing: 8:00 AM to 1:00 PM

## Transfers to the Cruise Terminal

If you have pre-purchased *Disney Cruise Line* luggage transfers from The Fairmont Waterfront to the cruise terminal, Bell Services will pick up your luggage from your hotel room on the morning of your cruise. You will receive a separate departure letter with all of your departure details the day prior to embarkation at the *Disney Cruise Line* Hospitality Desk.

### Pack a Day Bag

Remember to pack a day bag to carry with you that includes valuables, medication and anything you may need on the day of embarkation. Please keep all proof of citizenship, photo identification and cruise documentation with you at all times as you will need to present it to check in for your cruise.

# Arriving at the Cruise Terminal

Upon arrival at the cruise terminal, you will check-in and register for Youth Activities. In addition, all guests are required to pass through a shared security checkpoint as well as U.S. Customs and Border Protection.

If you have any questions or need additional assistance during your stay at the hotel, please see the *Disney Cruise Line* representative, contact them via a house phone or call 1-800-395-9374, option 1.

Bon Voyage and enjoy the rest of your Disney Cruise Line vacation!



Dear Disney Cruise Line Guests,

Welcome to Vancouver, Canada and The Fairmont Waterfront. Below are a few important things to remember as you get ready to embark on an unforgettable voyage aboard the *Disney Wonder*.

For Guests with Pre-Purchased Transfers from The Fairmont Waterfront

Bell Services will begin luggage pick-up at **9:00 AM** on the morning of your sailing. Please place the luggage you wish transferred to the ship *inside* your room near the door with *Disney Cruise Line* luggage tags attached. You do not need to be present for the luggage to be collected. Should you need additional *Disney Cruise Line* luggage tags, they may be obtained at The Fairmont Waterfront Bell Services Desk.

### **Important Reminders**

Remember to pack a day bag to carry with you that includes valuables, medication and anything you may need on the day of embarkation. *Please keep all proof of citizenship, photo identification and cruise documentation with you at all times as you will need to present it upon arrival at the cruise terminal.*Should you need additional *Disney Cruise Line* cruise documents, they may be obtained at the *Disney Cruise Line* Hospitality Desk located in the lobby of the hotel.

#### Time to Sail

All Guests are invited to meet with our *Disney Cruise Line* representative at The Fairmont Waterfront hotel lobby no later than **11:00 AM** for escort to the Canada Place cruise terminal.

Please note that you will need to present your cruise documents, proof of citizenship for all guests in your party and photo identification for those guests 18 years of age and older prior to entering the cruise terminal.

Upon arrival at the cruise terminal, please be prepared to pass through a shared security checkpoint as well as U.S. Customs and Border Protection. *Please note that you will need to present proof of citizenship and photo identification to U.S. Customs and Border Protection.* 

Proof of citizenship for all members of your party, completed cruise documents and the form of payment for your onboard account will need to be provided to the *Disney Cruise Line* representative at check-in.