

You may be far from home but *Disney Cruise Line®* ensures you have several ways to connect to land and to other Guests on the ship!



Internet Access Mobile Device

- 1 Turn Airplane Mode on
- 2 Turn Wi-Fi on
- 3 Select **DCL-Guest Wi-Fi**
- 4 Open your browser and type **dclguest.com**
- 5 Purchase a package and **Connect@Sea!**



Internet Access Laptop

- 1 Select **DCL-Guest Wi-Fi**
- 2 In a browser, type **dclguest.com**
- 3 Purchase a package and **Connect@Sea!**



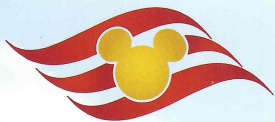
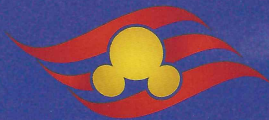
Voice/Text/Data Cellular Service

- 1 Turn Airplane Mode off
- 2 To call or text the USA, Canada, and Caribbean call "1" then area code and phone number
- 3 To call or text other countries, call "+" or "011" then country code and phone number

Please note that home carrier additional roaming charges may apply

Keeping you Connected

Disney CRUISE LINE



Disney CRUISE LINE

CRUISE SLOW.
SURF FAST.
STAY CONNECTED.

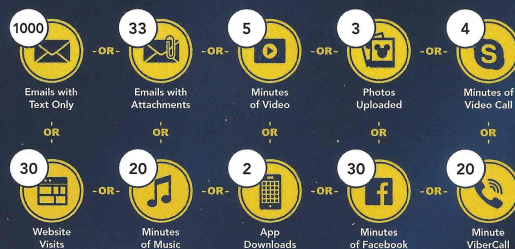




WEB With Connect@Sea, you no longer pay by the time you stay online, but rather by the amount of megabytes you consume. All you need to do is turn on your smartphone, laptop, or tablet to start connecting! Are you cruising with the family? No need to purchase more than one package. One Internet account can be used simultaneously on unlimited devices!

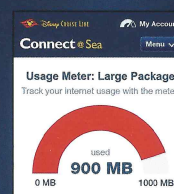
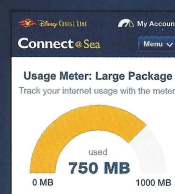
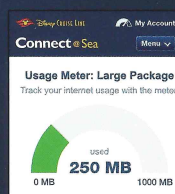
Wondering how much
megabytes you'll need?

10 MB
will get you
approximately



There are different Internet packages available to suit your needs. Visit dclguest.com to learn about the packages available on this cruise.

Track your megabyte usage
with the Megabyte Meter.



CELL PHONE

Disney Cruise Line, through an agreement with Wireless Maritime Services (WMS), is pleased to provide an advanced cellular network onboard Disney Cruise Line ships, allowing you to use your cellular equipped devices while at sea. Cell phone and smartphone service is available through most carriers' plans. **Prices vary depending upon your cellular provider, usually include international roaming charges, and are billed to you by your home carrier.**

HOW CELLULAR DEVICE SERVICE WORKS AT SEA

Cellular service is available when the ship is sailing out of range of land-based cellular phone networks (approximately 8-12 miles out to sea). Your cell phone may display "cellular@sea," "NOR-18," "Digital roaming" and "901 18" when active on the WMS system. Depending on your service, you may also be required to select "Roam" for your service to work. When the ship is in port, you can connect to local roaming networks as permitted by your home carrier.

CELLULAR DATA SERVICE

If you have a data plan on your smartphone or cellular device, you can check emails, surf the web and share photos while traveling, just as you would at home. Charges, including international roaming, will apply and will be billed to you by your home carrier.

See below for a list of the most popular carriers we support:

AMERICAS

AT&T
Verizon
Sprint
T-Mobile
Telcel Mexico
Rogers Wireless
Telus Canada
US Cellular
Claro
Telefonica
Tigo

EUROPE

O2 Group
Vodafone
Organic Group
T-Mobile
Telefonica

ASIA

China Mobile
China Unicom
Hutchison Hong Kong
Smart Philippines
Telkomsel Indonesia
Singtel
Softbank Japan
KTF South Korea



Discount Packages are available for AT&T customers

To add a package, call: 800.335.4685 or +1.916.843.4685
(A free call from AT&T wireless phone, including while onboard the ship)

INTERNET EXPLANATION OF RATES AND CHARGES: Depending on levels of usage and connectivity, Internet speed may vary. Availability, timeliness and reliability of service are subject to, but not limited to, satellite connection, transmission limitations caused by system capacity, system repairs and modifications, your equipment, signal strength, weather, ship's positioning, and other conditions. Usage of the Internet service will be charged directly to your onboard account. No credit will be given for unused purchased package. Unused data from a package will not be reimbursed and it is not transferable between voyages or ships.

CELLULAR PHONE EXPLANATION OF RATES AND CHARGES: Availability, timeliness and reliability of service are subject to radio transmission limitations caused by system capacity, system repairs and modifications, your equipment, signal strength, weather, and other conditions. You will only be able to call and text message to certain countries. Other restrictions and limitations apply for service. WMS and your home carrier are not affiliates of Disney Cruise Line®, and are solely responsible for the services, charges and customer service support provided to you.

FREQUENTLY ASKED QUESTIONS (FAQs)

Q: Are there things I can do to minimize the amount of megabytes I consume?

- A: Yes. Here's a list of tips to make sure you're not consuming more megabytes than you intend:
- Put your device in airplane mode and turn on Wi-Fi
 - Sign out of Connect@Sea when you aren't using the Internet
 - Turn off background app refresh on Apple devices (except the *Disney Cruise Line Navigator* app).
 - Turn off any automatic software updates
 - Turn off Photostream (Apple Devices)
 - Turn off automatic App updates in Playstore (Android Devices)
 - Disable automatic download of email attachments
 - Disable automatic backup and syncing to cloud-based services

- Watch videos at lower-quality settings

- Keep in mind that certain activities, such as streaming movies, will consume a lot of megabytes, while other activities, such as downloading and reading email without attachments will not

Q: How can I keep track of how many megabytes I am consuming?

A: Once you purchase a Connect@Sea Package, you will see an Internet meter open in a tab of your browser. This will keep track of your usage. You can bookmark this page for easy access later or go to dclguest.com to access your meter.

Q: Will I be alerted of my megabyte usage any other way?

A: Yes. Connect@Sea will email you at different points to let you know when you have consumed 25%, 75%, and 100% of your package.

Q: How do the Connect@Sea Packages work?

A: Packages offer volume discounts. The larger the megabyte package, the greater the discount. Packages cost a set amount and offer a set amount of Internet data.

Q: What if I purchase a Connect@Sea Package but use only a portion of the megabytes?

A: You will be charged for the Connect@Sea Package you purchase, even if you use only a portion of it. Unused megabytes from a package will not be reimbursed and it is not transferable between voyages or ships.

Q: Can I use my Connect@Sea Package on multiple devices?

A: Yes. You can sign on to your Connect@Sea Package from any laptop, cell phone, or tablet with your user name and password. If more than one device is using the same package, independently or at the same time, the combined usage will be monitored on one meter.

Still have questions about the cellular or Internet service? Contact your Connect@Sea Expert or Guest Services onboard. For a list of FAQs and more information, free of charge, go to dclguest.com