



OSLO

PORT SHOPPING MAP



Shopping

- Karl Johans Gate is the main shopping street in town. Good shopping at the Akershus Pier for souvenirs and woolens.

Don't Forget Your:

- Port Shopping Map
- Photo ID & Key to the World Card
- Cash and/or Credit Cards

Docking/Anchorage:

- The ship will dock at one of two piers which are both 20 mins walk to town, public transport is available. Please check which Pier you are docked at before leaving the ship.

Port Adventures:

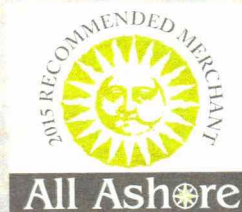
- Check your ticket for the correct meeting time and location for your tour. Your Port Adventures Team will direct you to transportation.



SHOPPING ASHORE

Meet Port Shopping Guide Gemma and ask for your VIP shopping card.

Watch channel 26-6 for insider tips on how to spend your free time, before or after your tour and where to find the best local goods ashore! Stop by Gemma's desk for more information to help create the best experience for you and your family!



LOOK FOR THE ALL ASHORE LOGO FOR YOUR RECOMMENDED AND GUARANTEED STORES!

OSLO OVERVIEW

The very long and narrow country of Norway reaches so far north that the Arctic Circle runs about halfway between its southernmost and northern most points. Ninety-five percent of Norway is covered by forest with more than seventy percent consisting of mountains, lakes, moorland and 1,700 glaciers. Known as the Viking Capital, Oslo is surrounded by magnificent scenery from the majestic fjord it rests upon to the vast forest covered hills. While the fjord contains 40 islands, there are 343 lakes within the city's limits. A very friendly and welcoming people, the Norwegians enjoy a low crime rate and a clean environment. Oslo's population of 593,045 (2010) is mostly comprised of native Norwegians and other Europeans.

Oslo's history goes back to the Viking age when fierce Norsemen set out over the Atlantic to conquer Iceland, England, Ireland and North America. Though dramatic, Viking dominance was short lived, and at the turn of the 10th century, a settlement was built at the end of the Oslo Fjord. During the 11th century, this settlement grew into the medieval city of Oslo, and later, during the Middle Ages, came under the rule of Denmark and Sweden. A Norwegian identity was finally established and Norway gained its sovereignty in 1905 when a king was chosen by referendum. A constitutional monarchy, Norway is today a very modern and highly industrialized nation.

Akershus Fortress

Built around 1300, this medieval fortress and castle is currently used during the summer for concerts, dances and theatrical productions. There is an information center located directly inside the main gate that includes a history display on the fortress. The Akershus Castle date back to the 17th century, and was renovated into a Renaissance palace by Christian IV. Royal events are still conducted in the chapel and the tombs of King Hakon VII and Olav V are located beneath it. There is an admission fee to take a tour of the castle, which is lead by university students in period costume, or you can stroll around on your own.

Royal Palace

Located at the end of Karl Johans gate, the Royal Palace is the residence of the King of Norway. The palace grounds are open to the public and the Changing of the Guard takes place daily at 1:30 p.m. The palace itself does not allow public access.

Hollmenkollen Ski Tower

Approximately six miles from the cruise ship pier, the Hollmenkollen Ski Tower is located in the suburbs of Oslo's western hills. It was used for the Winter Olympic Games in 1952 and was the original site for ski jumping in 1892.

ONLY THE STORES LISTED ON THIS MAP



VAT Refund Program Value Added Tax (VAT) is a tax refund program in which non-European Union citizens may be entitled to reclaim a portion or all of the tax paid for items purchased in participating stores. Each store's participation in the VAT refund program is discretionary. In most cases, VAT is already added to the purchase price. Please note that regulations and conditions governing the refund of VAT are subject to change. It is the responsibility of the cruise ship Guest to inquire about a store's VAT refund program participation and if their purchase qualifies. For information about participating stores listed on this map, please see your Port Shopping Guide.

PROVIDE A 60-DAY BUYER'S GUARANTEE.

1 THE TERMINAL SHOPS OSLO

Large Selection of Norwegian Items

- Free Shuttle from Filipstadkaia Pier

1a OSLO SWEATER SHOP

The Place for Norwegian Sweaters!

- Featuring Dale of Norway sweaters
- Large selection of kids T-shirts
- Christmas shop full of holiday items
- Moose souvenirs of all types available
- Soft toys including moose, polar bears, and seals
- Shipping service worldwide is offered.
- International credit cards are accepted here

1b VIGDIS DESIGN

Unique Norwegian Sweater Shop

- We sell the official Oslo pass
- Great selection of sweaters made of wool and cotton available
- Large range of collectibles, jackets and a wide selection of souvenirs
- Excellent customer service
- All currencies and international credit cards are accepted here

1c NORWAY PRODUCTS – NEXT TO VIKING SHIP

The Place for Pewter and Christmas Ornaments

- Delicious brown cheese and Freia chocolate
- Goat cheese, arctic caviar, and cloud-berry jam
- Quality Norwegian pewter collection
- Dolls, Viking toys and gifts, trolls of all types
- A wide range of gift items including smoked salmon
- International credit cards are accepted here
- Ice cream, Norwegian food, cold drinks and stamps

1d MAURTUA

Exclusive Hand Embroidered Sweaters

- Hand embroidered Norwegian knitwear
- Knitwear made in wool and cotton
- Assorted souvenirs to take home for gifts
- Competitive prices on all items offered
- Friendly, personalized service
- T-shirts, hoodies and caps



AT A GLANCE

Capital:

Oslo is Norway's capital and largest city.

Location:

Norway is one of the five Scandinavian nations located in northern Europe.

Population:

5,136,700 (2013)

Language:

Norwegian is the official language, but the majority of Norwegians speak English very well.

Currency:

Norwegian krone (NOK) is the official unit of currency.

Banking:

Most banks in Oslo are open from 9.00am to around 5.30pm on weekdays and closed on Saturdays and Sundays. Some banks are open until 6.00pm on Thursdays.

Post Office:

The main post office is located on Dronningeens gate 15 and is open Monday through Saturday.

Transportation:

Taxis are readily available in the city center, and a few at the pier.

In Case of Emergency:

Port Agent – T.R. Shipping Norway

www.trshipping.no

Rosenkrantzgate 7, N-0159, Oslo, Norway

Paal Kjelsrud e-mail mail@trshipping.no

24 Hr: 47 22-47-70-00 • Fax: 47 22-47-70-09 • Cell: 47 90-97-71-11

Roar Gjertsen: Cell 47 90-60-27-09

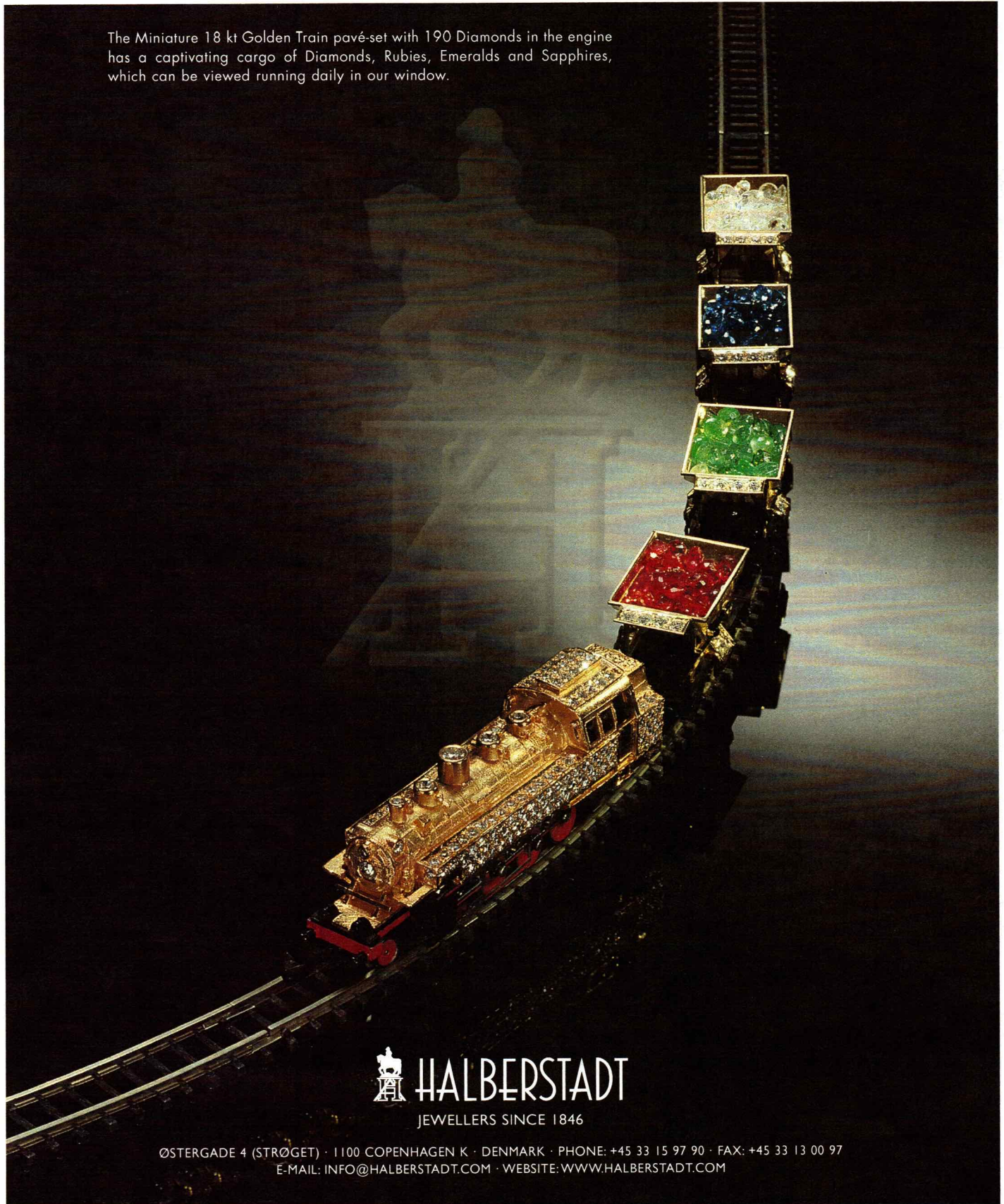
Bjorn Jacobsen: Cell 47 90-90-19-06

Browse your Destination Guide (found in your stateroom) for more details.

Buyer's Guarantee

Shop with confidence at each of the recommended stores. All stores listed on the map have paid a promotional fee and given Disney Cruise Line guests a Buyer's Guarantee valid for 60 days after purchase. This guarantee is valid for repair or exchange. Please note the following conditions that apply to the guarantee: Guest negligence or buyer's regret is excluded. Only appraisals from independent, accredited graduate gemologists not affiliated with any retail jeweler will be considered. Electronics and watches requiring service must be returned by the consumer to the respective manufacturer. All purchases, including fragile items, must be checked before leaving the store. Do not mail merchandise without prior authorization. Guests are responsible for postage and appraisal costs. PPI Group, 6261 NW 6th Way, Suite 100, Ft. Lauderdale, FL 33309, Customer Service: 1.888.774.4768 or 954.377.7777, email: Service@ppigroup.com

The Miniature 18 kt Golden Train pavé-set with 190 Diamonds in the engine has a captivating cargo of Diamonds, Rubies, Emeralds and Sapphires, which can be viewed running daily in our window.



 **HALBERSTADT**
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Safety Ashore Information

While you will find many great experiences ashore, please remain vigilant about your personal safety and the safety of your belongings. As in any large urban tourist destination, you'll want to take some basic precautions to make the most of your time ashore.

- Be aware of your surroundings at all times. Avoid short cuts, narrow alleys and poorly lit streets.
- Avoid wandering from the main shopping and tourist areas into unfamiliar territory. If venturing out independently, have a plan, use only licensed taxi operators.
- Identity/Credit Card theft can occur anywhere. Please remain vigilant in monitoring the safe keeping of your personal information.
- Leave valuables in your room safe and avoid carrying large amounts of cash. Exercise caution when using ATMs. Cameras and handbags should be carried close to your body or concealed out of sight.
- Leave air transportation tickets and other travel documents in your room safe. When going ashore, each adult is required to carry a Driver's license, passport or other government-issued photo ID. – Note: Some ports may require Guests to carry passports ashore.
- Most crimes are easier to commit in dark unlit areas. When going ashore at night, please be extra vigilant about your personal safety.