

WELCOME TO VANCOUVER

IMPORTANT INFORMATION ABOUT THE DEBARKATION PROCEDURE

Dear Guest,

As your cruise draws to an end, it has been our pleasure to have you onboard with us. This letter will detail all the information you need to know to make your final debarkation process in Vancouver as smooth as possible.

EXPRESS WALK-OFF

To participate in this program, simply pack your bags at your convenience and keep them inside your stateroom until the morning of departure. Once the ship has been cleared by the local authorities and the Express Walk-Off announcement has been made at approximately 7:30 a.m., you may debark the ship with your luggage at any time. Please note that no assistance with luggage is provided for this option. Guests who opt for Express Walk-Off must be within their Customs allowance and not owe any duty.

Note: If you are Canadian and have exceeded your \$800 allowance, you cannot participate in the Express Walk Off. You can debark with all of your luggage anytime after 7:30 a.m.

BREAKFAST DINING ROTATION

Breakfast will be served in the same restaurant where you were scheduled to dine on the last evening of your cruise.

Guests on **Main Seating** at **Animator's Palate**: 6:45 a.m.
Guests on **Main Seating** at **Parrot Cay or Triton's**: 7:00 a.m.

Guests on **Second Seating** at **Animator's Palate**: 8:00 a.m.
Guests on **Second Seating** at **Parrot Cay or Triton's**: 8:15 a.m.

Please attend breakfast hours promptly.
Please note that room service is not available on debarkation morning.

Be sure to remember to bring your day bag with you to the restaurant, as you will be asked to debark the ship following breakfast.

Please ensure prior to debarking the ship you must have your completed E3-11 Customs Form ready for the CBSA inspector.

LUGGAGE

Character, color coded luggage tags are provided to assist you in locating your luggage in the Port of Vancouver Terminal. Please write your stateroom number, name, address and number of bags on these tags. Remove any old airline or Disney tags. Attach the new tags to your luggage and place it outside your stateroom between 8:30 p.m. and 10:30 p.m. on the last night of your voyage for complimentary delivery to the ship's terminal. Any luggage not placed outside the stateroom by 10:30 p.m. must be hand carried by the Guest when debarking the ship.

We suggest that you keep all valuables, such as the items listed below, in your day bag to be kept with you throughout your journey:

- Key to the World Card
- Jewelry
- Cellular phones / Cameras / Laptop computers/Tablets
- Passport / Birth Certificate
- Cash
- Medicines

As you will not have access to the luggage you place outside your stateroom the night before you debark, please remember not to pack any items you will need on debarkation morning (i.e. clothing). Your luggage will be placed in colored zones according to your stateroom number, for easy recognition in the port terminal. Porters will not be available - only complementary luggage carts will be available.

Debarkation Morning:

Guests must wait comfortably in any of our public lounges; Wavebands, Promenade Lounge, Diversions or the Walt Disney Theatre until they hear the announcement for their colored Disney luggage tag to be called, before debarking the ship.

SHUTTERS

Shutters will be open from 7:00 a.m. to 9:00 a.m. on debark morning for photo and CD sales only.

(All other merchandise shops will be closed)

COVE CAFE

Cove Cafe will be open from 6:30 a.m. to 9:00 a.m. on debark morning for your convenience.

LOST AND FOUND / ULU KNIVES

For your convenience, all lost and found items & Ulu Knives from your voyage will be located at the Lost and Found desk in the luggage hall inside the terminal.

SETTLING YOUR ONBOARD ACCOUNT

If you placed a credit card on your account, there is no need to visit Guest Services, as your account will automatically be charged. If you are on a cash account, please settle your account prior to 7:00 a.m. on debarkation morning.

A copy of your shipboard account will be delivered to your stateroom by 7:00 a.m. on debarkation morning.

YOUTH ACTIVITIES

If you wish to return your Oceaneer Band, please visit Disney's *Oceaneer Club* or Disney's *Oceaneer Lab* on Deck 5, Midship, before 12:00 Midnight on the final night of your cruise. You may also choose to keep your Oceaneer Band as a unique cruise memento!

CANADIAN CUSTOMS DECLARATION FORMS

All Guests must ensure prior to debarking the ship that they have completed and signed their Canadian Customs Declaration Form. Completed forms will need to be presented to the CBSA inspectors in the ship's terminal. Failure to complete and sign the form could delay the ship debarkation process.

CANADIAN (CBSA) CUSTOMS ALLOWANCE

CANADA BORDER SERVICES AGENCY

Duty-Free Allowances

If you are of legal age, you can bring in the following amounts of alcohol and tobacco products free of duty and tax as part of your personal exemption:

- Tobacco: 200 cigarettes, 50 cigars or cigarillos, 200 tobacco sticks and 200 grams of manufactured tobacco

- Alcohol: 1.5 liters of wine or 1.14 liters (40 oz.) of liquor or 24 × 355 ml cans/bottles (8.5 liters) of beer or ale

In addition, visitors to Canada can import gifts for friends, duty free and tax free, as long as each gift is valued at CAN\$60 or less. If the gift is worth more than CAN\$60, you will have to pay duties and taxes on the excess amount. You cannot claim alcoholic beverages, tobacco products or advertising matter as gifts. Residents of Canada can bring in CAN\$800 worth of goods free of duty and tax. The personal exemption cannot be pooled with other persons' exemption to cover an article that is valued in excess of the exemption limit. Neither can a person's exemption be transferred to another person.

These limits are mandated by Canadian law and are subject to change.

United States Citizens Returning to the U.S. from Canada

U.S. CUSTOMS AND BORDER PROTECTION

Duty Free Exemptions (Once reentering the United States)

The exemption is \$800 worth of duty-free merchandise per person. Each person 21 years of age or older is limited to one liter of alcohol. Each person 18 years of age or older may bring back (1) carton of cigarettes (200 cigarettes) and 100 cigars. The purchase of alcohol and tobacco is included in the \$800 exemption. The exemption applies to each family member residing in one household, even infants, and may be pooled within a family. These limits are mandated by U.S. law and are subject to change.

Received U.S. Customs Declaration at the airport.

Note: Cuban cigars may NOT be brought back into the United States.

United States Customs declarations will be at the airport.

TRANSPORTATION

To: Vancouver International Airport

For all guests on the Disney Cruise Line® Air Program or those who purchased transfers, motorcoach transportation to Vancouver International Airport (YVR) will be available upon arrival at the cruise terminal. Once you have collected your luggage and cleared Canadian Customs, you will be directed to the next available motorcoach that will take you to Vancouver International Airport. You will need to present your Key to the World card to board the motorcoach. Please ensure that you do not pack any essential items such as passports, medication and identification.

We wish you a safe journey home and look forward to seeing you on board for another magical *Disney Cruise Line* voyage. As a reminder, we kindly ask that you deposit your comment cards in the boxes provided outside each restaurant. Please also ensure that your in-room safe is left OPEN when you leave your stateroom.

All Guests must vacate their stateroom by 8:30 a.m.

All Guests must debark the ship by 9:45 a.m.