

WELCOME TO SAN DIEGO

IMPORTANT INFORMATION ABOUT THE DEBARKATION PROCEDURE

Dear Guest,

As your cruise draws to an end, it has been our pleasure to have you onboard with us. This letter will detail all the information you need to know to make your final debarkation process in San Diego as smooth as possible.

EXPRESS WALK-OFF

To participate in this program, simply pack your bags at your convenience and keep them inside your stateroom until the morning of departure. Once the ship has been cleared by the local authorities and the Express Walk-Off announcement has been made at approximately 7:00 a.m., you may debark the ship with your luggage. Please note that no assistance with luggage is provided for this option.

BREAKFAST DINING ROTATION

Guests on **Main Seating** at **Animator's Palate**: 6:30 a.m.
Guests on **Main Seating** at **Parrot Cay** or **Triton's**: 6:45 a.m.

Guests on **Second Seating** at **Animator's Palate**: 7:45 a.m.
Guests on **Second Seating** at **Parrot Cay** or **Triton's**: 8:00 a.m.

Please attend breakfast hours promptly.
Please note that room service is not available on debarkation morning.

Be sure to remember to bring your day bag with you to the restaurant, as you will be asked to debark the ship following breakfast.

LUGGAGE

Character, color coded luggage tags are provided to assist you in locating your luggage in the Port of San Diego Terminal. Please write your stateroom number, name, address and number of bags on these tags. Remove any old airline or Disney tags. Attach the new tags to your luggage and place it outside your stateroom between 8:30 p.m. and 10:00 p.m. on the last night of your voyage for complimentary delivery to the ship's terminal. Any luggage not placed outside the stateroom by 10:00 p.m. must be hand carried by the Guest when debarking the ship.

We suggest that you keep all valuables, such as the items listed below, in your day bag to be kept with you throughout your journey:

- *Key to the World Card*
- Jewelry
- Cellular phones/ Cameras/ Laptop computers/Tablets
- Passport/Birth Certificate
- Cash
- Medicines

As you will not have access to the luggage you place outside your stateroom the night before you debark, please remember not to pack any items you will need on debarkation morning (i.e. clothing). Your luggage will be placed in colored zones, according to your stateroom number, for easy recognition in the port terminal. Porters will be available in the terminal to assist as you proceed through U.S. Customs and Border Protection. The porters off the ship providing this assistance are employed by an independent company, so it is customary to provide a gratuity in recognition of their service.

U.S. CUSTOMS & BORDER PROTECTION

In accordance with Federal law, NO fruits, food stuffs or plant materials may be brought back into the United States. Heavy fines may be imposed on Guests found with these items. Green Palm handicrafts are discouraged for possible red mite infestation.

YOUTH ACTIVITIES

If you wish to return your Oceaneer Band, please visit Disney's *Oceaneer Club* or Disney's *Oceaneer Lab* on Deck 5, Midship, before 12:00 Midnight on the final night of your cruise. You may also choose to keep your Oceaneer Band as a unique cruise memento!

SHUTTERS

Shutters will be open from 7:00 a.m. to 9:00 a.m. on debark morning for photo and CD sales only.

All Other Merchandise Shops Will Be Closed

LOST AND FOUND

For your convenience, all lost and found items from your voyage will be located at the Lost and Found desk in the luggage hall inside the terminal.

TRANSPORTATION

To : San Diego International Airport

• For those Guests who have purchased air or ground transfers through *Disney Cruise Line*®, the departure time for bus transfers from the Port of San Diego is 9:00 AM. You will need to claim your luggage in the terminal building after which time you and your luggage will board the same bus to the San Diego International Airport. Airline check-in will be done at the airport. You will need to present your Key to the World Card to board the bus.

To : Manchester Grand Hyatt San Diego

For those Guests continuing their vacation with transfers to Manchester Grand Hyatt San Diego, you can debark the ship by 8:45 a.m. The Motor Coach will depart by 9:30 a.m.

SETTLING YOUR ONBOARD ACCOUNT

If you placed a credit card on your account, there is no need to visit Guest Services, as your account will automatically be charged. If you are on a cash account, please settle your account prior to 7:00 a.m. on debarkation morning. A copy of your shipboard account will be delivered to your stateroom by 7:00 a.m. on debarkation morning.

We wish you a safe journey home and look forward to seeing you on board for another magical *Disney Cruise Line* voyage. As a reminder, we kindly ask that you deposit your comment cards in the boxes provided outside each restaurant.

Please also ensure that your in-room safe is left OPEN when you leave your stateroom.

All Guests must vacate their stateroom by 8:30 a.m.

All Guests must debark the ship by 9:30 a.m.