

WELCOME TO GALVESTON

IMPORTANT INFORMATION ABOUT THE DEBARKATION PROCEDURE

Dear Guest,

As your cruise draws to an end, it has been our pleasure to have you onboard with us. This letter will detail all the information you need to know to make your final debarkation process in Galveston as smooth as possible.

EXPRESS WALK-OFF

To participate in this program, simply pack your bags at your convenience and keep them inside your stateroom until the morning of departure. Once the ship has been cleared by the local authorities and the Express Walk-Off announcement has been made at approximately 7:30 a.m., you may debark the ship with your luggage. Please note that no assistance with luggage is provided for this option. Please wait comfortably in any of the lounges until the announcement is made.

BREAKFAST DINING ROTATION

Breakfast will be served in the same restaurant where you were scheduled to dine on the last evening of your cruise.

Guests on **Main Seating at Animator's Palate:** 6:45 a.m.
Guests on **Main Seating at Parrot Cay or Triton's:** 7:00 a.m.

Guests on **Second Seating at Animator's Palate:** 8:00 a.m.
Guests on **Second Seating at Parrot Cay or Triton's:** 8:15 a.m.

Beach Blanket Buffet will be open from 6:45 a.m. - 8:30 a.m.

Please attend breakfast hours promptly.
Please note that room service is not available on debarkation morning.

Be sure to remember to bring your day bag with you to the restaurant, as you will be asked to debark the ship following breakfast.

Please ensure prior to debarking the ship you must have your completed U.S. Customs Declaration Form ready for inspection.

LUGGAGE

Character, color coded luggage tags are provided to assist you in locating your luggage in the Port of Galveston Terminal. Please write your stateroom number, name, address and number of bags on these tags. Remove any old airline or Disney tags. Attach the new tags to your luggage and place outside your stateroom between 8:30 p.m. and 10:30 p.m. on the last night of your voyage for complimentary delivery to the ship's terminal. Any luggage not placed outside the stateroom by 10:30 p.m. must be hand carried by the Guest when debarking the ship.

We suggest that you keep all valuables, such as the items listed below, in your day bag to be kept with you throughout your journey:

- Key to the World Card
- Jewelry
- Cellular phones/ Cameras/ Laptop computers/ Tablets
- Passport/ Birth Certificate
- Cash
- Medicines

As you will not have access to the luggage you place outside your stateroom the night before you debark, please remember not to pack any items you will need on debarkation morning (i.e. clothing). Your luggage will be placed in colored zones according to your stateroom number, for easy recognition in the port terminal. Porters will not be available - only complementary luggage carts will be available.

Debarkation Morning:

Guests must wait comfortably in any of our public lounges; Wavebands, Promenade Lounge, Diversions or the Walt Disney Theatre until they hear the announcement for their colored Disney luggage tag to be called, before debarking the ship.

U.S. CUSTOMS & BORDER PROTECTION

After collecting your luggage, all Guests (U.S. and non-U.S.) in your party must present themselves for inspection with U.S. Customs and Border Protection. Guests are required to have proof of citizenship and a U.S. Customs Declaration form (one per household) completed and in hand, ready for inspection. To expedite the passport control process, please have the head of household present all documentation and the U.S. Customs Declaration form together to the U.S. Customs and Border Protection Officer. Non-U.S.

It is very important that you do not pack any of your citizenship documentation.

In accordance with Federal law, please be advised that NO fresh fruits, vegetables, plant materials, meat or animal products may be brought back into the United States. Heavy fines may be imposed on Guests found with these items. Green Palm handicrafts are discouraged for possible red mite infestation.

Non-U.S. Guests with Travel Visas must present their passports and completed customs declarations forms.

US Customs Declaration forms are available in multiple languages at the Guest Services Desk on Deck 3, Midship.

YOUTH ACTIVITIES

Please remember to return your child's Mickey Band to Disney's *Oceaner Club* or Disney's *Oceaner Lab* on Deck 5, Midship, before Midnight on the last night of your cruise.

SHUTTERS

Shutters will be open from 7:00 a.m. to 9:00 a.m. on debark morning for photo and CD sales only.

All Other Merchandise Shops Will Be Closed

LOST AND FOUND

For your convenience, all lost and found items from your voyage will be located at the Lost and Found desk in the luggage hall inside the terminal.

SETTLING YOUR ONBOARD ACCOUNT

If you placed a credit card on your account, there is no need to visit Guest Services, as your account will automatically be charged. If you are on a cash account, please settle your account prior to 7:00 a.m. on debarkation morning. A copy of your shipboard account will be delivered to your stateroom by 7:00 a.m. on debarkation morning.

U.S. CUSTOMS ALLOWANCE

- Total Duty Free Allowance per person is \$800. Your total purchases in Key West, Nassau or on the ship may be combined in any way to make up the \$800 limit per person.
- Total Liquor and Wine Allowance per person over 21 years of age
 - One liter
- Tobacco Allowance per person over 18 years of age
 - One carton (200 cigarettes) and 100 cigars

NOTE: In accordance with Federal Law, bringing any items manufactured in Cuba into the United States is prohibited, *INCLUDING* Cuban Cigars.

TRANSPORTATION

To George Bush Intercontinental (IAH) or the Houston Airport Marriott at George Bush Intercontinental: If you have pre-purchased transfers to George Bush Intercontinental (IAH) or the Houston Airport Marriott at George Bush Intercontinental, coaches will be departing from the cruise terminal from the start of Express Walk-Off until the end of the general debark. You will claim your luggage in the cruise terminal, proceed through U.S. Customs and Border Protection, and then exit the building with your luggage to board the transportation to the airport or hotel.

To Hotel Galvez & Spa: If you have pre-arranged transfers to the Hotel Galvez & Spa to continue your vacation, you will need to debark the ship no later than 8:45am for a 9:30am departure. You will claim your luggage in the cruise terminal, proceed through U.S. Customs and Border Protection and then exit the building with your luggage to board the transportation to your hotel.

For all the above mentioned transportation times, please allow yourself at least 45 minutes to disembark as you may experience some delays at Customs and Border Protection inspection.

Please be advised that Hobby Transfers are not being offered.

We wish you a safe journey home and look forward to seeing you on board for another magical *Disney Cruise Line* voyage. As a reminder, we kindly ask that you deposit your comment cards in the boxes provided outside each restaurant. Please also ensure that your in-room safe is left OPEN when you leave your stateroom.

All Guests must vacate their stateroom by 8:30 a.m.

All Guests must debark the ship by 9:30 a.m.