

# TENDERING INFORMATION FOR GRAND CAYMAN

When arriving in Grand Cayman tomorrow, we will be utilizing small boats to transport you to the island shore. This is called a Tender Service, using Tender Boats. This service is provided by a local company in Grand Cayman. In order to make sure every Guest is transported safely, we suggest that you follow the Safety Guidelines below.

## SAFETY INSTRUCTIONS:

- Do not crowd in gangway areas.
- Have your hands free to use the railings.
- Wear comfortable, safe shoes since areas might be slippery.
- Wait for a signal from the Crew Member in charge to board or disembark.
- 5. Follow instructions of the Crew Members.
- 6. Use any hand rails and do not jump or run while boarding
- 7. Sit down while in the tender boat at all times. Do not stand up as the tender boat approaches the pier or the ship. Remain seated in your seat row until you can step directly to the boarding point without standing in line. Keep in mind that there may be sudden movements while the tender boat is along side the ship, due to the motion of the seas.
- 8. No smoking in the tender or in line.
- 9. Notify Crew Member if you have any problems or feel uncomfortable.

Please listen to all public area announcements for updates.

#### **ALL GUESTS**

You will need your 'Key to the World' card (every Guest) and Photo ID (Guests 18 years and older) ready as you debark the ship. Please follow the tendering process below that pertains to you. Tenders will run continuously throughout the day from the Disney Fantasy to Grand Cayman Royal Watler Pier and back. Last Tender back to the ship is at 4:30 p.m.

Please note: Regulation on agriculture and food; Meat, fruit, sandwiches, dairy products, vegetables, plants and seeds are not allowed on or off of the ship.

# FOR GUESTS WITHOUT PORT ADVENTURES

Tendering will begin at approximately 10:45 a.m. with a Tender Ticket process in the Walt Disney Theatre, Deck 3, Forward. Please allow 30 - 40 minutes for this process. We ask that you collect all members of your party before proceeding to Walt Disney Theatre, at which point you will be seated until the next available tender boat is ready for boarding. Ticket distribution will run until approximately 1:00 p.m. or when open tenders are announced, allowing you to proceed directly to a gangway on Deck 1 without a ticket.

### FOR GUESTS GOING ON PORT ADVENTURES

- If your Port Adventure meets before 12:30 p.m.
  - Please meet at your designated excursion meeting location onboard at the time listed on your Port Adventure Ticket.
- If your Port Adventure meets at 1 2:30 p.m. or later and you ARE NOT planning to go ashore prior to your excursion meeting time: Please meet on the Royal Watler Pier. You should allow at least 30 minutes for tender travel time before your excursion meeting time on the pier. An announcement will be made when tender tickets are no longer required approximately 1:00 p.m. or when announced. Until then, please follow the process outlined above for guests without Port Adventures, please meet in Walt Disney Theatre, Deck 3, Forward to collect a tender ticket.
- If your Port Adventure meets at 12:30 p.m. or later and you'd like to spend the morning in Grand Cayman, then meet
  your excursion on the pier:
  - You may go ashore starting at approximately 10:45 a.m. Please meet in Walt Disney Theatre, Deck 3, Forward, to pick up a Tender Ticket and follow the process as outlined above for guests without Port Adventures. You should allow at least 30 minutes for tender travel time. Remember to meet on the pier at the specified time listed on your Port Adventure ticket.

Towels will be provided for all water-based excursions. For those Guests not on a Port Adventure, towels are available on the pool deck, Deck II. We kindly ask you to return all towels back to the ship. All excursions will return to the Royal Watler Pier area, where tender service will run continuously back to the Disney Fantasy until 4:30 p.m.

THE LAST TENDER BACK TO THE DISNEY FANTASY WILL LEAVE THE ROYAL WATLER PIER AT 4:30 P.M. WE ENCOURAGE GUESTS TO RETURN EARLIER TO AVOID POSSIBLE LONG DELAYS FOR THE RETURN TENDER SERVICE.