

# WELCOME TO MIAMI

## IMPORTANT INFORMATION ABOUT THE DEBARKATION PROCEDURE

Dear Guest,

As your cruise draws to an end, it has been our pleasure to have you onboard with us. This letter will detail all the information you need to know to make your final debarkation process in Miami as smooth as possible. We wish you a safe journey home and look forward to seeing you on board another magical Disney Cruise Line® Voyage.

### EXPRESS WALK-OFF

For Guests that would like to debark the ship and maximize their time in Miami, you will have the option to take your luggage off the ship at your leisure once the ship has been cleared by the local authorities. You do not need to wait for your luggage to enter the terminal, and there is no need to claim it inside the terminal building. For those that take advantage of express walk off, please note that no assistance with luggage is provided by onboard crew or shoreside representatives. We ask that you meet in D Lounge with ALL of your luggage at 6:45 a.m., where you may wait comfortably until the ship is cleared by local authorities.

### BREAKFAST DINING ROTATION

Breakfast will be served in the same restaurant where you were scheduled to dine on the last evening of your cruise.

Guests on **First Seating** at **Animator's Palate** or **Carioca's**: 7:00 a.m.

Guests on **First Seating** at **Lumière's**: 7:15 a.m.

Guests on **Second Seating** at **Animator's Palate** or **Carioca's**: 8:15 a.m.

Guests on **Second Seating** at **Lumière's**: 8:30 a.m.

Please attend breakfast hours promptly.  
Please note that room service is not available on debarkation morning.

Be sure to remember to bring your day bag with you to the restaurant as you will be asked to debark the ship following breakfast.

### LUGGAGE

Character, color coded luggage tags are provided to assist you in locating your luggage in the Miami Terminal. Please write your stateroom number, name, address and number of bags on these tags. Remove any old airline or Disney tags. Attach the new tags to your luggage and place it outside your stateroom before 10:00 p.m. on the last night of your voyage for complimentary delivery to the ship's terminal. Any luggage not placed outside the stateroom by 10:00 p.m. must be hand carried by the Guest when debarking the ship.

We suggest that you keep all valuables, such as the items listed below, in your day bag to be kept with you throughout your journey:

- *Key to the World Card*
- Jewelry
- Medicines
- Cellular phones/ Cameras/ Laptop computers/ Tablets
- Passport/Birth Certificate
- Cash
- Medicines

As you will not have access to the luggage you place outside your stateroom the night before you debark, please remember not to pack any items you will need on debarkation morning (i.e. clothing). Your luggage will be placed in colored zones, according to your stateroom number, for easy recognition in the port terminal. Porters will be available in the terminal to assist as you proceed through U.S. Customs and Border Protection. The porters off the ship providing this assistance are employed by an independent company, so it is customary to provide a gratuity in recognition of their service. Please carry spare luggage tags with you to identify your luggage area. Do not disembark until your color luggage tag has been called - there is strictly no waiting in the terminal and local customs authorities will ask you to return to the vessel.



## **U.S. CUSTOMS & BORDER PROTECTION**

After collecting your luggage, all Guests (U.S. and non-U.S.) in your party must present themselves for inspection with U.S. Customs and Border Protection. Guests are required to have proof of citizenship and a U.S. Customs Declaration form (one per household) completed and in hand, ready for inspection. To expedite the passport control process, please have the head of household present all documentation and the U.S. Customs Declaration form together to the U.S. Customs and Border Protection Officer. Non-U.S. Guests entering on the Visa Waiver Program must present their passports and the ESTA approval form.

It is very important that you do not pack any of your citizenship documentation.

In accordance with Federal law, NO fruits, food stuffs or plant materials may be brought back into the United States. Heavy fines may be imposed on Guests found with these items. Green Palm handicrafts are discouraged for possible red mite infestation.

Non-U.S. Guests with Travel Visas must present their passports and the completed white I-94 form.

US Customs Declaration forms are available in multiple languages at the Guest Services Desk on Deck 3, Midship.

## **SHUTTERS PHOTO GALLERY**

Shutters Photo Gallery will be open from 7:00 a.m. to 8:30 a.m. on debark morning for photo and CD sales only.

All Other Merchandise Shops Will Be Closed

## **LOST AND FOUND**

For your convenience, all lost and found items from your voyage will be located at the Lost and Found desk in the luggage hall inside the terminal.

## **SETTLING YOUR ONBOARD ACCOUNT**

If you placed a credit card on your account, there is no need to visit Guest Services, as your account will automatically be charged. If you are on a cash account, please settle your account prior to 8:00 a.m. on debarkation morning. A copy of your shipboard account will be delivered to your stateroom by 6:00 a.m. on debarkation morning.

## **U.S. CUSTOMS ALLOWANCE**

- Total Duty Free Allowance per person is \$800. Your total purchases in our ports of call, or on the ship may be combined in any way to make up the \$800 limit per person.
- Total Liquor Allowance is per person over 21 years of age
  - One liter
- Tobacco Allowance per person over 18 years of age
  - One carton (200 cigarettes) and 100 cigars

NOTE: In accordance with Federal Law, bringing any items manufactured in Cuba into the United States is prohibited, *INCLUDING* Cuban Cigars.

## **TRANSPORTATION**

### To : Miami International Airport

For all Guests on the Disney Cruise Line® Air Program or those who purchased transfers, motor coach transportation to Miami International Airport will be available upon arrival at The Port of Miami. Once you have collected your luggage and cleared U.S. Customs, you will be directed to the next available motor coach. You will need to present your Key to the World card to board the motor coach. Guests who have purchased transfers to the JW Marriott Miami or the Eden Roc Renaissance Miami Beach will depart from Port Miami at 9:30 a.m. Please ensure that you do not pack any essential items such as passports, medication and identification.

Guests with flights out of Miami International Airport prior to 12:30 p.m. are considered **EARLY FLIGHTS**, and as such your disembarkation process will differ. If you have not done so already, please inform Guest Services immediately if this affects you. You will need to bring a copy of your flight ticket and/or itinerary. To expedite your airline check in process, you may pre-check in via the Internet. Our internet cafe is located on Deck 3, Aft.

We wish you a safe journey home and look forward to seeing you on board for another magical *Disney Cruise Line* voyage.

As a reminder, we kindly ask that you deposit your comment cards in the boxes provided outside each restaurant.

Please also ensure that your in-room safe is left OPEN when you leave your stateroom.

All Guests must vacate their stateroom by 8:30 a.m.

All Guests must debark the ship by 9:30 a.m.