EASTERN CARIBBEAN VOYAGE

# METCOWE HOWE

# IMPORTANT INFORMATION ABOUT DISEMBARKING THE DISNEY FANTASY®

Dear Guest,

As your cruise draws to an end, it has been our pleasure to have you onboard for the last 2,179 nautical miles of this Eastern Caribbean voyage. This letter will detail all the information you need to know to make your final debarkation process in Port Canaveral as smooth as possible.

## BREAKFAST DINING ROTATION

Breakfast will be served in the same restaurant where you were scheduled to dine on the last evening of the cruise. If you are not planning on attending breakfast, please stop by your designated restaurant to say farewell once more.

ENGLAND CARDA

6:45 a.m.

ROYAL COURT

8:00 a.m.

Guests on First Seating Dinner: Guests on Second Seating Dinner:

8:00 a.m.

8:00 a.m.

Cove Cafe will be open on Saturday from 6:00 a.m. - 8:30 a.m. for specialty coffees.

# PLEASE ATTEND BREAKFAST HOURS PROMPTLY PLEASE NOTE: ROOM SERVICE IS NOT AVAILABLE ON SATURDAY MORNING

Please remember to bring your day bag with you to the restaurant as you will be asked to disembark the ship following breakfast.

#### LUGGAGE

Luggage tags will be delivered tomorrow to your stateroom to assist you in locating your luggage in the Port Canaveral Terminal. Please write your stateroom number, name, address and number of bags on these tags (e.g. 1 of 2). Remove any old airline or Disney Cruise Line tags. Attach the new tags to your luggage and place it outside your stateroom tomorrow between 8:30 p.m. and 10:30 p.m. for complimentary delivery to the ship's terminal. Any luggage not placed outside the stateroom by 10:30 p.m. must be hand carried by the guest when disembarking the ship. We suggest that you pack all valuables such as cash, negotiable securities or other financial instruments, gold, silver, jewelry, ornaments, works of art/video/audio equipment or supplies, laptop computers, cellular phones, breakables, medicines or other valuables in your carry on bag to be kept with you throughout your journey. Your belongings will be stored and conveniently located in colored zones, according to stateroom number, for easy recognition in the port terminal. Once you locate your luggage, porters will be available to assist you as you proceed through U.S. Customs and Border Protection. The Transportation Security Administration suggests that all passengers, flying through U.S. airports, unlock all checked baggage. Baggage may be searched at any time and locks may be broken if a physical inspection is required (This will be addressed by airline personnel when accepting Guest luggage). They also suggest removing all unprocessed film and cameras with undeveloped film from your luggage. It is very important that you do not pack any of your citizenship documentation. You will need to present the passport or birth certificate for each member of your family to Customs and Border Protection as you disembark the ship. You will also need your completed and signed U.S. Customs Declaration Form. You will not have access to your luggage until you reach your home destination, so please remember to leave out items you will need in the morning. Don't forget t

In accordance with Federal law, NO fresh fruits, vegetables, plant materials or meats of animal products may be brought back into the United States. Heavy fines may be imposed on guests found with these items.

Green Palm handicrafts are discouraged for possible red mite infestation.

Again, it is very important that you do not pack any of your citizenship documentation. You will need to present a passport or birth certificate for each family member to U.S. Customs and Border Protection as you disembark the ship. You will also need your completed and signed U.S. Customs and Declaration Form.

Those Guests flying out of Orlando or any neighboring airport the TSA allowance is that all alcohol must be packed in your checked luggage. The U.S. Department of Homeland Security now requires that liquids (beverages, shampoo, sun tan lotions, creams, toothpaste, hair gel, perfumes or alcohol) must be excluded from Guests hand luggage and must be hand packed in checked luggage.

### EXPRESS WALK-OFF

For Guests that would like to debark the ship and maximize their time in Central Florida, you now have the option to take your luggage off the ship at your leisure once the ship has been cleared by the local authorities. You do not need to wait for your luggage to enter the terminal and no need to claim it inside the terminal building. To participate in this program, simply pack your bags at your convenience and keep them inside your stateroom with you overnight until the morning of departure. Once the ship has been cleared by the local Authorities at approximately 7:00 a.m. you may debark the ship with your luggage. Please note that no assistance with luggage is provided for this option.

Please note that no assistance with luggage is available and Guests participating in Onboard Airline Check-in are not eligible for Express Walk-Off.

# U.S. CUSTOMS AND BORDER PROTECTION

After Collecting your luggage, all Guests (U.S. and Non-U.S.) in your party must present themselves for inspection with U.S. Customs and Border Protection. Guests are required to have proof of citizenship and a U.S. Customs Declaration form (one per household) in hand, ready for inspection. To expedite the passport control process, please have the head of the household present all family documentation and the U.S. Customs Declaration form together to the U.S. Customs and Border Protection Officer.

Non U.S. Guests, entering under the Visa Waiver Program, must present their passports and the ESTA approval form.

Non U.S. Guests with Travel Visas must present their passports and the completed white 1-94.

# U.S. CUSTOMS ALLOWANCE

In accordance with United States Customs and Border Protection Regulations, please be aware of the following:

It is required that one Guest per family complete a U.S. Customs Declaration Form. You will receive this form today from your Stateroom Host/Hostess. Liquor Allowance • I liter, per person over 21 years of age. An additional four liters is exempted if purchased in St. Thomas or in San Juan providing at least one liter is produced in St. Thomas U.S.V.I. or San Juan.

Duty Free Allowance • \$1,600.00 per person NOTE: The purchase of alcohol and tobacco is included in the \$1,600 exemption. The exception being, no more than \$800 purchases can be made onboard the ship, or Castaway Cay allowing \$800.00 worth of purchases in St. Thomas & San Juan. Your total amount can be from purchases made in St. Thomas and San Juan. The exemption applies to each family member residing in one household including infants.

**Tobacco Allowance** · I carton (200 cigarettes) Per person over 18 years of age, 4 cartons (800 cigarettes) allowed only if purchased in St. Thomas U.S.V.I. or San Juan and 100 cigars Per person over 18 years of age. NOTE: Cuban Products (i.e. Cuban Rum or Cigars) are NOT permitted into the U.S. Guests who have exceeded their merchandise and or alcohol and tobacco exemptions must report to the U.S. Customs inspector when you disembark in the terminal, Please note: cash only accepted.

#### TRANSPORTATION

Once you disembark the ship, you will claim your luggage in the terminal building then proceed through U.S. Customs and Border Protection inspection. Then you and your luggage will board the first available motor coach, located in the Bus Depot of the Terminal Building.

Transportation onward to the Walt Disney World Resort\*: Transportation for Guests continuing their vacation with transfers to Walt Disney Resort can debark the ship between 7:30am and no later than 9am, motor coaches depart every 30 minutes.

Transportation onward to Orlando International Airport: Continuous bus transfers will be available upon arrival in Port Canaveral for all Guests who have purchased air or bus transfers through Disney Cruise Line. We strongly recommend all Guests with flights prior to 1:00 p.m. disembark the ship no later than 8:00 a.m. to ensure a seamless airline check-in at the airport.

If you are participating in the Onboard Airline Check-in Program; please refer to the separate instructions provided on the back of your boarding pass packet that will be delivered to your stateroom on Friday. As a participant in this complimentary service please remember the following very important information:

I. Once your luggage has been collected on the last evening of your cruise, you will not have access to it until your final destination. Please ensure that you do not pack any essential items such as documentation, medication and identification.

2. If you have a flight prior to 1:00 p.m. you must disembark the ship no later than 8:00 a.m. Failure to do so will result in your bags being pulled and requiring you to check in at the airport directly.

For Guests that have arranged different forms of ground transportation, please remember that rental car company shuttles are available in the Bus Depot of the Terminal Building, while private transportation and taxis can be found at the drop-off area located just outside the Terminal Building area.

### SHUTTERS

Shutters will be open from 7:00 a.m. to 9:00 a.m. for photo & CD sales only on Saturday morning. ALL OTHER MERCHANDISE SHOPS WILL BE CLOSED.

#### **YOUTH ACTIVITIES**

Please remember to return your Youth Activities electronic ID wristband to Disney's Oceaneer Club or Lab, Deck 5 Midship, any time after 6:00 p.m. on Friday.

# LOST AND FOUND

For your convenience, all Lost and Found items from the voyage can be found at the Lost and Found desk in the luggage hall.

### SETTLING YOUR ONBOARD ACCOUNT

If you placed a credit card on your account, there is no need to visit Guest Services, as your account will automatically be charged. If you are on a cash account, please settle your account prior to 7:00 a.m. A copy of your shipboard account will be delivered to your stateroom between 6:30 a.m. and 7:00 a.m.

# AS A REMINDER... PLEASE HAVE YOUR KEY TO THE WORLD CARD READY AS YOU DISEMBARK THE SHIP

To expedite the passport control process, please have the head of the household present all family documentation and the U.S. Customs Declaration Form together to the U.S. Customs and Border Protection Officer. Also, please have your Key to the World Card for EACH family member ready as you disembark the ship.

Also, we kindly ask you deposit your Comment Cards in the boxes provided at the Gangway and outside each restaurant. Please ensure your in-room safe is left open when you leave your stateroom prior to 8:00 a.m.

Please remember to check your stateroom, safe, cupboard and drawers to ensure you have left nothing behind.