Disney CRUISE LINE.

Connect@Sea Log-in Instructions

Choose the right Connect@Sea Package for you and pay only for the megabytes (MB) you use!

Package*	Details	Price
Pay-As-You-Go	Get started with this package if you're not sure how much you'll be online. You can add a package at any time for greater savings.	$0.25 per MB
Small	This package is a good choice for occasional use. Even though you're on vacation, you still want to keep tabs on things back home once in a while. Check your email - and then go back to enjoying your cruise.	100 MB **$19.00** ($0.19/MB)
Medium	A package for moderate use. You want your friends to see what a fabulous time you're having, don't you? Go ahead and post those photos right away.	300 MB **$39.00** ($0.13/MB)
Large	All our packages can be shared but this one makes it easy! Stream movies or your favorite music. This package will cover all your Internet needs.	1,000 MB **$89.00** ($0.09/MB)

*Prices are subject to change at any time.

Connect using your own device anywhere with the ship's Wi-Fi
or use one of the computers available onboard.

To Log-in:

Internet Access Mobile Device

1. Turn Airplane Mode on
2. Turn Wi-Fi on
3. Select DCL-Guest Wi-Fi
4. In a browser, type **dclguest.com**
5. Purchase a package and **Connect@Sea!**

Internet Access Laptop

1. Select DCL-Guest Wi-Fi
2. In a browser, type **dclguest.com**
3. Purchase a package and **Connect@Sea!**

Voice/Text/Data Cellular Phone Services

1. Turn Airplane Mode off
2. To call or text the USA, Canada, and Caribbean call "1" then area code and phone number
3. To call or text other countries call "+" or "011" then country code and phone number
4. Please note home carrier additional roaming charges may apply

Connect@Sea FAQ

Q: How do I connect to the Internet while at sea?
A: From an Internet-enabled device, you can access the Internet by leveraging the onboard Wi-Fi. Open your browser and follow the instructions to connect.

Q: How do I know what Connect@Sea Package is right for me?
A: There are several Connect@Sea Packages to choose from. See the chart on megabyte (MB) consumption for various activities as well as tips on selecting a Connect@Sea Package based on your typical usage.

Q: Are there things I can do to minimize the amount of megabytes I consume?
A: Yes. Here's a list of tips to make sure you're not consuming more megabytes than you intend:

- Put your device in airplane mode and turn on Wi-Fi
- Sign out of Connect@Sea when you aren't using the Internet
- Turn off any automatic software updates
- Turn off Photostream (iOS Devices)
- Turn off background app refresh (iOS Devices)
- Turn off automatic App updates in Playstore (Android Devices)
- Disable automatic download of email attachments
- Disable automatic backup and syncing to cloud-based services
- Watch videos at lower-quality settings
- Keep in mind that certain activities, such as streaming movies, will consume a lot of megabytes, while other activities, such as downloading and reading email without attachments will not

Q: How can I keep track of how much many megabytes I am consuming?
A: Once you purchase a Connect@Sea Package, you will see an Internet meter open in a tab of your browser. This will keep track of your usage. You can bookmark this page for easy access later or go to dclguest.com to access your meter.

Q: Will I be alerted of my megabyte usage any other way?
A: Yes. Connect@Sea will email you at different points to let you know when you have consumed 25%, 75%, and 100% of your package.

Q: How does the Pay-As-You-Go Package work?
A: Pay only for the Megabytes you use. You can set a dollar limit to prevent spending more than you intend on the Pay-As-You-Go Package. And you can always add a Connect@Sea Package.

Q: Can I set a spending limit on my Connect@Sea Package?
A: The Pay-As-You-Go Package offers spending limits in several dollar amounts. Other Connect@Sea Packages come with usage limits.

Q: How do the Connect@Sea Packages work?
A: Packages offer volume discounts. The larger the megabyte package, the greater the discount. Packages cost a set amount and offer a set amount of Internet data.

Q: What if I purchase a Connect@Sea Package but use only a portion of the megabytes?
A: You will be charged for the Connect@Sea Package you purchase, even if you use only a portion of it. Unused megabytes from a package will not be reimbursed and it is not transferable between voyages or ships.

Q: What happens when I've consumed all the megabytes in my Connect@Sea Package?
A: Once you have consumed all the megabytes in your Connect@Sea Package or have reached your predefined spending limit, your Internet session will end and you will be prompted to renew or purchase a new package.

Q: Can I add on to my Connect@Sea Package?
A: Yes. You may purchase another package at any time. If you are using a Pay-As-You-Go Package, you can choose a larger spending limit or add to another data package. Your new package will start immediately. If you are using a Connect@Sea Package and purchase another, the new package will start when the current one is depleted.

Q: Can I use my mobile device or tablet to access the Internet?
A: Yes. Any device with a modern browser and Wi-Fi can be used to access the Internet.

Q: Can I use my Connect@Sea Package on multiple devices?
A: Yes. You can sign on to your Connect@Sea Package from any laptop, cell phone, or tablet with your user name and password. If more than one device is using the same package, independently or at the same time, the combined usage will be monitored on one meter.

Q: Can my family members share a single Connect@Sea Package?
A: Yes. You can share your user name and password with other members of your family or party. Multiple devices can use the same package simultaneously, and the combined usage will be monitored on one meter.

Q: Can I set up different Connect@Sea Packages for each family member?
A: Yes. You can set up a separate account and select a Connect@Sea Package for each family member. Accounts can be created only for Guests eligible to make purchases on board the ship and will be charged accordingly.

Q: Why is the Internet slower while we are at sea but appears to be faster when we are in port?
A: Out at sea, the ship connects to the Internet using satellite technology while in ports the ship connects to a high-signal land based antenna.

Q: Why can't I purchase a new Connect@Sea Package?
A: The most common reason for not being able to purchase a Connect@Sea Package is because the cruise is ending shortly. For other reasons, please contact Guest Services for assistance.

Q: Is surfing the Internet at sea secure and private?
A: Yes.