WIRELESS INTERNET SERVICE INFORMATION

GO WIRELESS WITH YOUR OWN LAPTOP

Connecting to the Wireless Network: Open your Internet browser to get started. You will automatically be directed to a Login page then enter your login information found below. If you are unable to connect, additional wireless information is available from Guest Services on Deck 3 Midship.

Once logged in: Select your pricing option on the screen. All applicable charges will automatically be billed to your onboard account.

Be sure to click the **LOGOUT** icon on the desktop to end your session.

LOGIN INSTRUCTIONS

Step 1: Enter your first name, last name, cabin number and date of birth. All lowercase with no spaces.

Step 2: The system will ask you to enter a new password. Use this new password for all future log ins.

Logging Out: Once you are logged in, a separate browser window will open that displays a count-down of time used. Keep this window open until you are ready to logout. If you close or lose the logout window, type **http://1.1.1.1** in the address bar to manually logout and end your session. (Verify that pop-up blockers are disabled)

WIRELESS PRICING PLANS

Time Plan 1	$0.75 per minute
Time Plan 2	100 minutes for $55.00
Time Plan 3	250 minutes for $100.00
Time Plan 4	500 minutes for $150.00

No credit will be given for unused time plan minutes. Upgrading plans is not available. Time Plan minutes can be used until you disembark the ship. The Internet Cafe (Deck 3, Aft) is open 24 hours.

Wireless access is now shipwide, and available in all staterooms. Please contact Guest Services for assistance.

PLEASE NOTE: Due to the technology involved and satellite connectivity, the onboard Internet service will be slower than you may be accustomed to and may at times be unavailable.

CONNECTING TO A WIRELESS NETWORK

If you are not able to connect by opening your browser, the following settings may need to be changed in order to facilitate wireless network access. **Please Note:** Each laptop is configured differently and changing the settings below will not guarantee you will be able to connect to a wireless network. These are general settings that need to be configured for most laptops to access a wireless environment.

Windows Users

1. Make sure you have the SSID set to "INTERNET-GUEST":
   a. Move the mouse over the Wireless Connection Icon on the bottom right corner of the screen. It should show: "Wireless Network Connection (mtndsi)."
   b. If it is not connected: right click on the Wireless Connection Icon and select "View Available Wireless Networks." Choose "mtndsi."
   c. Check the "Allow me to Connect" box, then click "Connect."

2. Check your Internet Settings:
   a. Go to Start > Settings > Control Panel > Internet Options > under the "connections" tab.
   b. Make sure "Never dial a connection" is selected in the top box.
   c. Click on the LAN SETTINGS buttons at the bottom.
   d. Make sure "Automatically detect settings" is checked at the top.
   e. Make sure "Use a Proxy Server" is not checked.

3. Make sure any Firewall software you may have is disabled:
   a. Look in the system tray (next to clock on task bar for running firewall/Internet security programs).

4. Make sure your wireless card's encryption is disabled:
   a. Right click on the Wireless Connection Icon and select" Status." Click on "Properties" and choose the "Wireless Networks" tab. Highlight "mtndsi." and click "Configure."
   b. Under the "Association" tab, all boxes should not be un-checked.

5. Make sure pop-up blocker software is disabled:
   a. Look in the system tray for popup blocker programs.

6. Make sure DHCP is enabled on the wireless card:
   a. Go to Start > Settings > Control Panel > Network Connections.
   b. Right click the Wireless Network Connection > Properties.
   c. Double-Click Internet Protocol (TCP/IP).
   d. Make sure "Obtain an IP address automatically" is selected.
   e. Make sure "Obtain DNS server address automatically" is selected.
   f. Click OK, click Ok.

7. Make sure SSID is turned off:
   a. Go to Start > Settings > Control Panel > Network Connections.
   b. Right click the Wireless Network Connection > Properties.
   c. Click on Wireless networks tab
   d. Click CONFIGURE.
   e. Make sure all boxes are not checked.

8. If you are running Norton Anti-Virus, disable script blocking:
   a. Go to Norton Anti-virus Properties.
   b. Find the "Script Blocking" box. Be sure it is not checked.

Microsoft Outlook Users:

You may have to change the outgoing SMTP server address to 172.31.0.2 in order to send your messages. Please remember to make a note of your original address, as these will need to be reset to your original configuration when you get home.

Logging Out

If you have closed or lost the LOGOUT browser window, you can logout manually by typing in the following web address: **http://1.1.1.1**

Macintosh Users

1. Turn "Airport" on in the "Internet Connect" application.
   a. From Menu Bar select Go > Applications.
   b. Scroll down the list of applications and open "Internet Connect".
   c. Click "Turn on Airport" button.
   d. Using the drop down arrow, open the network menu and select "INTERNET-GUEST"
   e. The blue bar should now show the signal strength of the "INTERNET-GUEST" network.
   f. Open the Internet Browser and see if you are redirected to login page.

2. If "INTERNET-GUEST" network does not appear in the network menu list:
   a. Go to the "Apple Menu" from the Menu Bar and open "System Preferences."
   b. Open "Network" preferences.
   c. The following settings should be marked:
      LOCATION: set to "automatic"
      SHOW: set to "Airport"
      TCP/IP:
         CONFIGURE > set to "Using DCHP"
      AIRPORT TAB: select "Join network with best signal" (or temporarily use "Join a specific network" to select or create the "INTERNET-GUEST" network).
   d. Click "Apply Now" button.
   e. Restart laptop for settings to take effect.

Logging Out

If you have closed or lost the LOGOUT browser window, you can logout manually by typing in the following web address: http://1.1.1.1

Important Tips

Verify Log Out
Your time will continue to count down if you do not log out properly. Please ensure that you log off either through the pop-up window or the manual instructions given.

Network Connectivity
Internet Service uses a satellite connection, which may experience outages.

Pricing Plans
Plan can be used for both desktop and wireless. Printing services will be available at Promenade Lounge.

PLEASE NOTE: Due to the technology involved and satellite connectivity, the onboard Internet service will be slower than you may be accustomed to and may at times be unavailable.